Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

 As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

 Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.
 Answering Multi-Part Narrative Questions
 Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

 Attachments
 Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.
- Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1A-1. CoC Name and Number: UT-504 - Provo/Mountainland CoC

1A-2. Collaborative Applicant Name: United Way of Utah County

1A-3. CoC Designation: CA

1A-4. HMIS Lead: DWS

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
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   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	

	In the chart below for the period from May 1, 2022 to April 30, 2023:
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	No	No
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	No	No
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	Yes	No
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	No	Yes
12.	Local Government Staff/Officials	Yes	Yes	No
13.	Local Jail(s)	Yes	No	No
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	No	Yes
17.	Organizations led by and serving LGBTQ+ persons	Yes	No	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	No	No
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	No	No	No
29.	State Domestic Violence Coalition	Yes	No	No
30.	State Sexual Assault Coalition	Yes	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	

	Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

(limit 2,500 characters)

1. The Mountainland CoC regularly recruits new membership through our member agencies, stakeholders, community partnerships, and service providers in our geographic region. Often invitations to attend CoC meetings come through agency contacts and sometimes these invitations come directly through the CoC lead when organizations are identified who are filling needs in our community and should be involved in conversations about making homelessness brief and non-recurring. Potential members are solicited primarily through their contact with CoC members and staff or through contact through our website, social media, or e-newsletters. 2. All invitation, orientation, agendas, minutes, and other CoC documents are available electronically. All CoC meetings and subcommittee meetings are available for attendance by phone or through zoom or google meet. Our virtual options include an option for live transcription of the meeting. Additionally, we accommodate any disability by request. 3. Mountainland is committed to a diverse representation in our membership and actively seeks partnerships with agencies addressing equity. In December 2021, we set specific goals to onboard additional agencies representing LGBT and racial equity, which we felt were underrepresented in our CoC. In the intervening time, we have brought agencies serving Latino, LGBTQ+, and persons with disabilities into our membership and participation in our subcommittees, including our Rank and Review committee for the NOFO grant. We continue to look for agencies in our area who serve Black and Indigenous populations, and have included identification and invitation of these agencies (if they exist in our geographic region) in our 2023-2024 Strategic Goals. We recognize the importance of diverse voices and that must continually do better in elevating these voices.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.		
	NOFO Section V.B.1.a.(3)		

	Describe in the field below how your CoC:	
	1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
	2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
	3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
	4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1. The Mountainland CoC is comprised of representation from each of our three counties in our jurisdiction. Member agencies continuously solicit opinions and participation from other organizations that they work with in our geographical region. Additionally, the CoC partners with local city and county elected officials to promote and sponsor open public forums to discuss topics surrounding homelessness and affordable housing in each community. We also maintain a robust presence on social media, inviting all public comment. 2. Our membership participates in our public meetings currently via zoom or google meet. All of our meeting minutes and agendas are sent out electronically through our mailing list, of which any interested party can sign up for, and are posted publicly on our website. Agendas are sent out the week prior to our public meetings and opinions and feedback are explicitly invited. 3. All invitations, orientations, agendas, minutes, and other documents for CoC meetings or subcommittee meetings are available electronically. All CoC meetings and subcommittee meetings are available for attendance by phone or through zoom or google meet. Our virtual options include an option for live transcription of the meeting. We also accommodate any disability by request. 4. The public relations subcommittee of our CoC consists of member organizations alongside city and county representatives. In the last three years, we have hosted three public forums to discuss issues surrounding homelessness and housing. The public relations subcommittee presents public feedback and opportunities of engaging the public at each CoC meeting to the full membership. They have a standing agenda item at each meeting. Additionally, at every CoC meeting, we leave time for an open forum discussion for each participating agency or entity to discuss opinions, concerns, successes, and failures. These discussions have led to out-of-the-box solutions for preventing and ending homelessness by creating new partnerships, collaborating on master-leasing hotels and motels for PSH, filling service gaps in our community through creation of new employment positions, and discussions on how to use our limited funding strategically.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	

	Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications–the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	

(limit 2,500 characters)

1. Mountainland CoC feels strongly in encouraging new projects to apply for CoC Program funding. This encourages creativity and outside-the-box thinking around housing issues. To this end, we began prepping agencies that might be interested in applying for funding in March 2023, including discussions about service gaps in the region and capacity issues at agencies. Mountainlands posted a public RFP on their website and social media accounts July 7th and sent a mass email to the entire CoC membership the same day. The RFP was also posted on a nonprofit association newsletter on July 9th. The announcement also included a timeline with dates, deadlines, requirements, the rank and review process, and an invitation for all interested homeless service providers to attend a new project orientation on July 19th, 2022. Five new agencies attended the New Project Orientation and one chose to submit a project. Additionally, personal invitations were made by the collaborative applicant to agencies which expressed interest in a new project in previous years but did not apply. 2.The process of submitting new project applications in the 2023 local competition was displayed publicly and sent to all member agencies in the CoC. Additionally, this was discussed in detail in the New Project Orientation and the July and August CoC meetings. 3. The Mountainland CoC publicly posted instructions for application, allowable projects, and the rank and review material and hosted a mandatory orientation for new applicants. This also included a transparent pass/fail criterion to make sure that the project would be an allowable activity for the funding source. The Rank and Review criteria were discussed at length in the July CoC meeting, particularly how it applied to new projects. 4. The CoC effectively communicates with individuals with disabilities by ensuring that our website and social media accounts are universally accessible, publishing all printed materials and requests as pdfs, and ensuring at all meetings regarding funding activities are accessible by phone, with live transcription, or through other requested accommodations.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
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   - Frequently Asked Questions

1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	

	In the chart below:	
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Nonexistent
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

18.		

	1C-2.	CoC Consultation with ESG Program Recipients.	
		NOFO Section V.B.1.b.	

		Describe in the field below how your CoC:
	1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;
	2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
	3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
	4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.

(limit 2,500 characters)

1. The Mountainland CoC lead participated in ESG, ESG-CV, and HOME-ARP allocation and rank and review processes. When the application process opened, the CoC Collaborative Applicant met with all COC agencies who planned to apply. A roundtable open discussion ensued about the needs of our community and which projects would be prioritized locally as a CoC. We decided to take a collaborative approach to ESG funding rather than a competitive one. CoC agencies discussed unmet need in your community, specifically around PSH, ES, and COVID relief. 2. CoC leadership offered technical support for any agencies applying to ensure that the CoC priorities were adequately and strategically represented. CoC staff work with all agencies receiving funding to ensure that they are in compliance with all of the policies and procedures of the CoC and that they are meeting the terms of their funding. The CoC lead works in partnership with ESG to ensure all recipients are prepared for monitoring visits. 3.PIT and HIC information was used in our discussion of our service gaps. We used PIT and HIC data on a state level to help determine unmet need during the application review process. 4. Representatives from agencies in all three of our geographic counties were present during discussion of our service needs. The Collaborative Applicant specifically worked with representatives in our rural counties-Summit and Wasatch Counties-to ensure that their needs were represented to the same extent as our urban county-Utah County.

	1C-3.	Ensuring Families are not Separated.	
		NOFO Section V.B.1.c.	

		Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes

4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	Yes

1C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

	Select yes or no in the chart below to indicate the entities your CoC collaborates with:	

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	Yes
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

	Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.	

(limit 2,500 characters)

The CoC has formal partnerships with multiple Youth Education providers, including Wasatch Behavioral Health's Vantage Point Program, which sits on the voting membership of the CoC, participates in our Youth and Education subcommittee, and our Point in Time Count planning committee. We also have formal partnerships with Help me Grow Utah, Project Read, Boys and Girls Club, Ella Speaks, Kids on the Move, Kids Who Count, Little Brothers and Little Sisters of Utah, and more. These partnerships help us to identify families at risk of homelessness and provide needed support.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

	Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.	

(limit 2,500 characters)

The written policies and procedures that our CoC has adopted to inform homeless individuals and families about educational services includes the following: 1. At each of our Coordinated Entry Points, families are given informational packets, including contact information for the McKinney-Vento coordinators in each the school districts in our geographic area. 2. During our Coordinated Entry case staffing meetings, we specifically discuss the needs of families entering our homeless system, including making assignments for case managers to connect them directly with McKinney-Vento coordinators when applicable. 3. Our youth/education subcommittee meets regularly to case staff families at risk of homeless or who have recently entered our homeless system. At this time, assignments are made to directly reach out to families to inform them of the educational services that they may be eligible for.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

	Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	Yes	No
2.	Child Care and Development Fund	Yes	No
3.	Early Childhood Providers	Yes	No
4.	Early Head Start	Yes	No
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	Yes	No
7.	Healthy Start	Yes	No
8.	Public Pre-K	No	No
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

	In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	Yes
2.	state sexual assault coalitions	Yes
3.	other organizations that help this population	Yes

1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:
1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1. We have three organizations within our geographic region that work with survivors of domestic violence or sex trafficking. All three are voting members of the CoC and sit on varying subcommittees. All three agencies have unique and strident voices when it comes to updating CoC-wide policies. All three are invaluable in helping educate about trauma-informed care and practices and ensuring that we create policies that protect and empower survivors. 2. We have trauma-informed training for the entire CoC twice a year, and these are conducted by these member DV agencies. They tailor this training to meet the unique needs of survivors in our community. Additionally, all CoC agencies are evaluated during their monitoring process on their trauma-informed responses to ensure that all housing and services provided in the CoC are geared towards meeting the unique needs of survivors and protecting their privacy and confidentiality while they are seeking services.

1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC coordinates to provide training for:
1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and
2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).

(limit 2,500 characters)

1. The CoC provides training twice a year for all case managers and front line staff regarding best practices and trauma-informed, victim-centered language and protocols to ensure safety. Additionally, we partner with the Refuge (formerly Center for Women and Children in Crisis) to provide trauma-informed, victim-centered training prior to PIT. 2. Our coordinated entry subcommittee includes staff from domestic violence service providers who help provide guidance, as needed, in our by name list committee meeting twice a month. Additionally, they provide formal training for this committee at least annually.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC's coordinated entry includes:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

1. Our Coordinated Entry process prioritizes the safety of survivors of domestic violence by using only de-identified information in our prioritization and case conferencing sessions. Case managers from our domestic violence service providers attend our coordinated entry meetings, prioritization meetings, and case conferencing sessions to advocate for their clients without providing any identifying information. In our planning protocols, we rely heavily on the case managers from our domestic violence service providers to help us create strategies in Coordinated Entry that provide access to services for all survivors without putting them at risk. Additionally in our planning process, we have found that our PIT data shows a high percentage of individuals in our community experiencing homelessness due to an incident of domestic violence. This has helped inform decision making and planning around providing additional set aside PSH units for survivors of domestic violence. We recently acquired a complex of 2 and 3 bedroom units that are exclusively for placement from our DV providers. These units became available Nov. 2022. 2. In our coordinated entry process, our DV providers utilize a comparable database and deidentified information to ensure that survivors have full access to our placement and prioritization without jeopardizing their confidentiality and safety.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below:	
1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and	
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.	

(limit 2,500 characters)

1.Both of the domestic violence service providers and our sex trafficking support provider in our geographic area use Apricot in lieu of entering into the HMIS Clienttrack system. 2. Our domestic violence service providers utilize the VISPDAT and SPDAT and enter into our HMIS system data with an internal number, rather than identifying information for these vulnerable populations. Our domestic violence service providers and sex trafficking supportive agency attend our by-name list committee meetings, and provide de-identified information for the purposes of housing placements. This allows for placement into housing projects without compromising personally identifying data.

1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:
1.	whether your CoC has policies and procedures that include an emergency transfer plan;
2.	the process for individuals and families to request an emergency transfer; and
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.

(limit 2,500 characters)

1. The Mountainland Continuum of Care prioritizes the safe placement of anyone fleeing domestic violence and communicates our emergency transfer plan policies and procedures at each point of entry in our Coordinated Entry system. By utilizing the expertise of our providers in our Coordinated entry process, we adhere to best practices to maximize safety while ensuring client choice. With the adoption of our Emergency Transfer plan, as policy we utilize trauma-informed, victim-centered services to prioritize a client's safety and maximize client choice. The Housing Authority of Utah County and Provo City Housing both give top priority to survivors of domestic violence for their varying types of housing vouchers. Peace House and the Refuge Utah have worked for several years with Community Action Services and Food Bank to develop and disseminate a grant for housing support for survivors of dating and domestic violence, sexual assault, and stalking. Additionally, we were able to maximize our ESG funding by creating new recipient/subrecipient projects with the Christian Center of Park City and Peace House (the domestic violence shelter in Summit County.) This new funding partnership helps to support the new shelter beds opened by Peace House in order to better meet the needs of this population. Both domestic violence shelters and our sex trafficking support agency play a critical role in our CoC and by-name list subcommittees to help identity and address the safety and confidentiality of domestic violence survivors who come into our coordinated entry system. Protocols have been set in place to ensure that survivors of domestic violence can be considered for eligible housing by utilizing an assigned number rather than an identified client ID number or name. 2. Survivors of domestic violence, dating violence, stalking, or sex trafficking work one-on-one with a case manager and a housing placement coordinator to ensure that client choice is utilized in their placement. Clients can request an emergency transfer at any time through their case manager or through the housing placement coordinator. 3. Our CoC's written policies state that once an emergency transfer request is received, the client's case manager or the housing placement coordinator facilitates the transfer between agencies or housing providers.

1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC:
1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and

2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.	

(limit 2,500 characters)

1.Our CoC ensures that survivors of domestic violence and sex trafficking have access to all the housing and services available in our geographic region through our Coordinated Entry processes. This process includes utilizing deidentified information in our prioritization processes and case staffing meetings. Additionally, our housing authorities have MOUs with the domestic violence service providers in our region to expedite survivors into varying housing types. 2. Our CoC relies on the expertise of our domestic violence service providers, along with their advisors with lived experience of domestic violence to examine our systemic response, find any gaps or flaws, and help us to ensure that we quickly remove these barriers.

1C-5g.	Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC:	
1.	ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and	
2.	accounted for the unique and complex needs of survivors.	

(limit 2,500 characters)

1. Our CoC relies on the expertise and advisement of our local domestic violence service providers in order to ensure that the needs of survivors are reflected in policies and procedures. Both of our local domestic violence service providers include individuals with lived experience on their board and in other advisory capacities. In every decision-making meeting, it is critical to have domestic violence service providers present to ensure that we are taking into account these complex needs. 2. One of the complex needs that has recently been discussed in our CoC policies and procedures is the new warming centers that will come online this winter in Summit and Utah Counties. As we have been developing our policies and procedures for these new warming centers (the first in these two counties) it became clear immediately that we needed protocols for individuals who may be turned away from DV shelters due to capacity. Based on the discussion by service providers and those with lived experience, we developed protocols to ensure that people fleeing DV situations would not be sheltered in a congregate warming center, but instead be diverted to a secure hotel by the crisis teams at the DV shelters. Funding was acquired to ensure that we could meet these needs. As a CoC, we have an understanding that the needs of DV survivors are complex and require the expertise of those who specialize in serving this population, along with the expertise of those with lived experience. We are committed to incorporating this expertise in any and all decisions of policy and programming in our CoC.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+--Anti-Discrimination Policy and Training.	
	NOFO Section V.B.1.f.	

	1.	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy--Updating Policies--Assisting Providers--Evaluating Compliance--Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

		Describe in the field below:
	1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
	2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
	3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
	4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1. Our CoC updates it's anti-discrimination policy frequently, and relies heavily on stakeholder feedback. We updated our policies and procedures in Feb 2022 and have another update coming in November, based on recommendations from members of our rank and review committee for this NOFO. 2. Our CoC offered one-on-one consultation with staff members and agencies to ensure that their project-level policies are consistent with the CoC's anti-discrimination policies. Additionally, in our CoC and state monitoring visits, agencies were evaluated on the language of their intake and project forms, training given on an agency level, and measurable action item that have been taken to ensure antidiscrimination. 3. We evaluate compliance with our anti-discrimination policies by including these policies in our monitoring visits. Additionally, we rely on the expertise of agencies and individuals working with LGBTQ+ populations and racial minority populations. These discussions inform our monitoring process and the development of our CoC and agency policies. 4. We have yet to have the need to address non-compliance, but agencies that are in non-compliance and unwilling to take steps to be compliant would not receive CoC recommendations for CoC, federal, state, county, or city funding.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area--New Admissions--General/Limited Preference--Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Provo City Housing Authority	25%	Yes-Both	Yes
Housing Authority of Utah County	22%	Yes-Both	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

	Describe in the field below:
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference–if your CoC only has one PHA within its geographic area, you may respond for the one; or
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

The Mountainland CoC partners closely with the Provo City Housing Authority and Housing Authority of Utah County to adopt a homeless admission preference to housing. Both housing authorities are active in our by-name list and coordinated entry discussions and work closely with outreach programs and other CoC agencies to make sure that the most vulnerable homeless individuals are given preference into housing programs that they qualify for. Our CoC has adopted the use of the SPDAT assessment tool to ensure that those who are most vulnerable are first served. We have written MOUs with both Housing Authority agencies to ensure that homeless individuals identified on our by-name list with high vulnerability are given admission preference.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

	In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:	

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	Yes
7.	Public Housing	Yes
8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	No
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes

1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.	
	Not Scored–For Information Only	

	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
	If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.	

PHA
Provo City Housin...
Housing Authority...

1C-7e.1. List of PHAs with MOUs

Name of PHA: Provo City Housing Authority

1C-7e.1. List of PHAs with MOUs

Name of PHA: Housing Authority of Utah County

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

1D-1.	Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	Yes

1D-2.	Housing First–Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition.	11
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach.	11
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

	Describe in the field below:
1.	how your CoC evaluates every project--where the applicant checks Housing First on their project application--to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation; and
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

1.The CoC regularly monitors projects that commit to Housing First approaches for CoC or state funding. These monitoring visits consist of one-on-one meetings with the project manager and the collaborative applicant, quarterly data pulls from HMIS looking at criteria upon entry, quarterly data pulls looking at outcome reports, and in- depth discussions on placement during our twice-a month coordinated entry/prioritization list committee meetings. These robust discussions include by-name discussions about those who are both engaged in services and not yet engaged in services. Placements for housing first projects prioritize individuals and families who score the highest on the VISPDAT, SPDAT, and FSPDAT. Both Housing Authority agencies participate in the byname list and monthly give updates about types of housing coming available, waiting list status, and individuals who are struggling to retain their housing. 2. Agencies are required to participate in our Coordinated Entry and prioritization process. This ensures that every person and every agency has equal access to housing openings, and we can place the most vulnerable first in the available resources. Additional factors and indicators include a requirement that agencies take individuals regardless of their housing history, substance use history or commitment to treatment, mental health history or commitment to treatment, or financial history or means. 3. Projects applying for any type of state homelessness funding must also participate in Coordinated Entry and Prioritization. Additionally, the CoC executive committee and collaborative applicant meet one-on-one annually with housing providers in our CoC who are not seeking CoC funds to educate about and evaluate on their process of admission to ensure they adhere to Housing First principles.

1D-3.	Street Outreach--Scope.	
	NOFO Section V.B.1.j.	

	Describe in the field below:
1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
3.	how often your CoC conducts street outreach; and
4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

1. Our street outreach consists of dedicated persons from Wasatch Behavioral Health in partnership with CoC membership agencies and our community's mental health outreach officers. Our street outreach teams work closely with local mental health outreach offices and service agencies to act whenever there is a report of someone living in a place not meant for habitation. During our annual PIT, volunteers provide street outreach contact cards to local late night or 24/7 businesses with instructions to call if they encounter someone who is homeless during the year. With our network of service providers, mental health outreach officers, and concerned citizens reaching out to our street outreach team, we have been able to adequately reach individuals in all areas of our region, even if these areas are not regularly covered during street outreach. 2. Our street outreach team regularly covers about 75% of our geographic region, with agency support contacting outreach when needed in our remaining rural areas. 3. Street outreach is conducted 5 days a week and is led by mental health professionals trained in trauma-informed care. Street outreach teams also include at least one formerly homeless individual as a peer support specialist. 4. Our street outreach teams frequent areas of high traffic for unsheltered individuals and provide "in-reach" services by meeting with individuals at drop-in soup kitchens and homeless resource centers five days a week. They also participate with mental health officers to connect with people identified on weekends. This "in-reach" process helps connect outreach teams with individuals who are not as conspicuously homeless, allowing for better access to service for those who are less likely to request help or call attention to themselves through panhandling or public camping. Additionally, we have found that veterans are less likely to request assistance from outreach workers, so we coordinate services with the local veteran council, American Legion, and a case manager through the VA who can directly address the specific needs of veterans.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	Yes
2.	Engaged/educated law enforcement	Yes	Yes
3.	Engaged/educated local business leaders	Yes	Yes
4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.l.	

		HIC Longitudinal HMIS Data	2022	2023
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	33	59

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

	Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:	

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

	Describe in the field below how your CoC:	
1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;	
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and	
3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.	

(limit 2,500 characters)

1. The CoC partners with the Department of Workforce services to provide an annual training for all CoC agencies on mainstream benefits available, how to apply for mainstream benefits, and any new changes or developments with mainstream benefits. Additionally, DWS is involved on a CoC and subcommittee level to inform the CoC executive committee and member agencies of any upcoming changes to resources. The CoC coordinates annual trainings with DWS about mainstream benefits for all members and agencies, highlighting new or changing resources. Additionally, the CoC sends out a monthly electronic newsletter to all CoC agencies with up-to-date information and programmatic changes. 2. Agencies in the CoC have specifically-trained staff members to help clients apply for health insurance that they are eligible for or other health resources that are available. Additionally, the CoC staff provides annual training in our CoC meetings from healthcare organizations to consistently train CoC agencies on the availability of health insurance and health care in our community for program participants. 3. With our state's fairly recent Medicaid expansion in the state of Utah, CoC organizations have been diligent in quickly identifying participants who may qualify for Medicaid and other benefits. Member agencies have employed and trained staff specific to navigating the Medicaid application process. Wasatch Behavioral Health, a CoC partner agency, holds weekly walk-in sessions for individuals who are interested in applying for Medicaid or receiving information about the new expanded Medicaid. We additionally partner with an organization called Community Health Connect, which has a Medicaid navigator on staff who helps walk individuals through the application process.

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section V.B.1.n.	

| | Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering. | |

(limit 2,500 characters)

In the last year, we have expanded our partnerships with The Refuge Utah to help identify land for a new non-congregate domestic violence shelter, funding for the acquisition of the land and building, and zoning permissions through the city of Orem. This facility has been approved for zoning and we were able to work with our local community funding sources to help with land purchase costs. The land for this facility is expected to close in November 2023 and will open with an 80 bed facility sometime next year, with capacity to expand to 120 bed non-congregate shelter facilities.

ID-8.	Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:	
1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

1. Our CoC collaborates with both local and state Health Departments. We attend meetings every other month with public health agencies to keep us posted on infectious disease outbreaks and best practices for mitigating infectious disease in encampments and shelters. Additionally, in partnership, we developed policies and procedures for service providers to help mitigate the spread of infectious disease outbreaks. These procedures include making masks, gloves, disinfectant products, and COVID tests widely available at no cost for service agencies. Additionally, we partnered with the Health Department and received a grant to provide increased hygiene and infectious disease mitigation in encampments located in our community. We anticipate this will help us minimize infectious disease outbreaks and respond quickly when outbreaks occur. 2. In partnership with our local health department and street outreach teams, individuals who have been exposed to COVID-19 or have tested positive for COVID-19 are being sheltered in quarantine and isolation hotels to keep outbreaks from happening within our unsheltered homeless population. Additionally, we have mobile vaccine and testing clinics that are traveling to areas where they are high concentrations of unsheltered homeless. We recently distributed over 2500 rapid antigen COVID tests to all of our street outreach workers and frontline service agencies, which were provided by the health department. This allows street outreach workers to quickly identify, test, and quarantine individuals who may have COVID and prevent infectious disease outbreaks.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC:
1.	shared information related to public health measures and homelessness, and
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.

(limit 2,500 characters)

1. Our CoC leadership meets regularly with other CoCs and public health departments to discuss best practices for preventing and limiting infectious disease outbreaks. Each agency receiving grants from the state health department for infectious disease mitigation is required to submit a monthly form on supplies used, supplies needed, infectious outbreaks, and the number of people testing and treated for infectious disease. We also have a monthly coordination meeting for training on best practice for infectious disease and discussions on local conditions. Additionally, we get weekly email updates from public health agencies with updates related to public health measures and homelessness and these are disseminated through our CoC email list. 2. Our CoC lead coordinates communication between public health agencies and homeless service providers to ensure that all of our needs are met to prevent or limit infectious disease outbreaks. The health department is currently supplying our CoC with all the preventative equipment that we need, along with COVID rapid antigen tests. Additionally, the CoC lead ensures that funding opportunities for disease mitigation are quickly disseminated through service providers, and we collaborate to ensure that we strategically apply for funding to help close service gaps related to infectious disease risk and outbreaks in our homeless population.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section V.B.1.p.	

	Describe in the field below how your CoC's coordinated entry system:
1.	covers 100 percent of your CoC's geographic area;
2.	uses a standardized assessment process; and
3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1. The CoC uses a coordinated entry system across all three counties (100 percent) of our geographic area. Due to our widespread coverage the coordinated entry process reaches both individuals who are less likely to engage in services as well as individuals who are high service utilizers. The CoC strongly supports prioritizing services for the most vulnerable in our community and agencies within the CoC are continually exploring new ways to reach those who are less likely to engage in services. 2. The CoC uses the VI-SPDAT and SPDAT in alignment with the other CoCs in the state. Every point of entry into the homeless system uses the same coordinated entry assessments in all three counties. While we currently use these assessment tools, we are in discussions with the other CoCs in the state to migrate to a new assessment that better reflects the needs of special demographics within our homeless population. We acknowledge the disparities of the VI-SPDAT and SPDAT assessment and are actively and urgently seeking a new tool. Our Coordinated Entry committees meet at least twice a month to staff and discuss the needs of individuals on our prioritized list, as well as individuals who have not yet engaged with service agencies but have been recognized as homeless in our community. This committee regularly meets to discuss individuals who have been assessed at a higher vulnerability. The committee prioritizes individuals scoring a 40+ on the SPDAT, a 12+ on the VISPDAT, or are identified as veterans, chronically homeless, recent entries into our homeless system, or homeless youth. This ensures that those most vulnerable receive priority assistance. This also allows COC agencies to provide wraparound services for the most vulnerable as we coordinate around an individual's unique needs. 3. Our Coordinated Entry process is continually adding points of entry to help ensure that individuals are able to enter our homeless delivery system through as many access points as possible. Our CoC meets regularly with other Coordinated Entry leads across the state to ensure that we are utilizing best practices that meet the special needs in our communities. Through these discussions in the last year, we began earnestly seeking an assessment tool that better promotes racial equity and eliminates barriers for LGBT populations. We are committed to updating our processes regularly to eliminate disparity for marginalized populations and strive for equity.

	1D-9a.	Program Participant-Centered Approach to Centralized or Coordinated Entry.	
		NOFO Section V.B.1.p.	

		Describe in the field below how your CoC's coordinated entry system:
	1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
	2.	prioritizes people most in need of assistance;
	3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and
	4.	takes steps to reduce burdens on people using coordinated entry.

(limit 2,500 characters)

1.Every point of entry into our CoC's homeless system uses the same coordinated entry assessments in all three counties. Due to our widespread coverage, the coordinated entry process reaches both individuals who are less likely to engage in services as well as individuals who are frequent service consumers. The CoC strongly supports prioritizing services for the most vulnerable in our community and agencies within the CoC are continually exploring new ways to reach those who are less likely to engage in services. Our Coordinated Entry Committee meets at least twice a month to staff and discuss the needs of individuals on our prioritized list, as well as individuals identified by law enforcement, community members, or outreach workers who have not yet engaged with service agencies but are recognized as homeless in our community. 2. Our CE committee regularly meets to discuss individuals by name who have been assessed at a higher vulnerability. The committee prioritizes individuals scoring a 40+ on the SPDAT, a 12+ on the VISPDAT, or are identified as veterans, chronically homeless, survivors of domestic violence, or homeless youth. This ensures that those most vulnerable receive priority assistance and that there is equal access to available housing beds for anyone entering the homeless system. This also allows COC agencies to provide wraparound services for the most vulnerable as we coordinate around an individual's unique needs. 3. Our CoC is in alignment with the state strategic plan of making homelessness rare, brief, and non-recurring. Additionally, we pull a list of individuals who have entered the homeless system within the last 60 days to discuss their needs, vulnerabilities, and how we can best connect them quickly with applicable resources. 4. In the past two years, we have started coordinating with other CE programs around the state to ensure best practice standards to reduce the burden on individuals in our CE processes. Additionally, we recognize that disclosure for individuals can lead to additional trauma, so we have increased access to trauma-informed trainings for front-line staff and taken steps to ensure that redundant or repetitive CE assessments are minimized. CoC has also implemented a rigorous internal evaluation of intake forms across member agencies to ensure that we are reducing barriers for LGBT populations by removing binary gender questions and creating more inclusive options for self-identity.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry–Reporting Violations.	
	NOFO Section V.B.1.p.	

	Describe in the field below how your CoC through its centralized or coordinated entry:
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

(limit 2,500 characters)

1. Our CoC is proactive in seeking out new community partners who are working with people experiencing homelessness or who are at-risk for homelessness. This includes all three counties in our geographic area. In a given year, the Collaborative Applicant typically meets with more than two dozen agencies to educate about coordinated entry and the services available for people who need housing and case management. We also keep an active presence on social media and our website to provide educational materials and flow charts on where to go with people experiencing homelessness. We also find that 211 is often the first point of contact with those seeking help, so provide regular trainings to the 211 teams in our geographic area. 2. Every place of Coordinated Entry has a mandatory posted sign informing people of their rights and remedies for utilizing coordinated entry. Our CoC has written policies in place for grievance, which we have never had to use. We also have several agencies in the CoC that provide open trainings on fair housing, civil rights laws, and tenant rights and responsibility. This material is also distributed at our participating agencies in English and Spanish. 3. While we have never had to do a report for fair housing choice violations, we have written policies in and procedures for the CoC to report those to HUD and the local jurisdictions that certify our Consolidated Plan consistency. Both of the individuals who certify consistency with the Consolidated Plan are on the Executive Committee of the CoC and stay aware of housing projects that participate, as well as their various rules and actions.

| 1D-10. | Advancing Racial Equity in Homelessness–Conducting Assessment. | |
| | NOFO Section V.B.1.q. | |

| 1. | Has your CoC conducted a racial disparities assessment in the last 3 years? | Yes |
| 2. | Enter the date your CoC conducted its latest assessment for racial disparities. | 09/21/2022 |

| 1D-10a. | Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of Homeless Assistance. | |
| | NOFO Section V.B.1.q. | |

	Describe in the field below:	
1.	your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and	
2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.	

(limit 2,500 characters)

1.The CoC has analyzed data from the HUD CoC analysis tool to understand how racial data from the PIT correlates with poverty data and STELLA P to begin to better understand the different ways people of different identities engage with, move through, and leave the homeless response system. We also analyzed HMIS in order to identify racial disparities in the provision and outcomes of homeless services in 2021. The HMIS lead pulled data on the racial and ethnic identities of all people recorded as accessing services between July 1st, 2020 and June 30th, 2021. The percentage of individuals identifying with each racial and ethnic category was then compared to the latest population estimates for the CoC available from the U.S. Census bureau in order to identify groups that were over or underestimated compared to the general population. Data was also pulled on the identities of those exiting CoC projects to different types of housing destinations. This was then compared to the data of who was accessing services to see what groups were making up larger or small percentages of those leaving to various destinations than would be expected based on the percentage they comprise of those accessing services.

2.The HMIS analysis revealed that racial and ethnic minorities make up a disproportionately high percentage of those experiencing homelessness compared to both the general population and those experiencing poverty. Individuals identifying as Black, African American or African, American Indian, Alaskan Native, or Indigenous, Native Hawaiian or Pacific Islander,, and Hispanic or Latin(o)(a)(x) were all significantly overrepresented in our point in time count. Those identifying as Black, African American or African were the most over represented, making up 7 times more of the population experiencing homelessness than they do the general population. The 2021 HMIS analysis found similar disparities in those accessing services and in exit destination outcomes.

1D-10b.	Implemented Strategies that Address Racial Disparities.	
	NOFO Section V.B.1.q.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes
6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes

10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

In our Dec. 2022 strategic planning meeting, shortly after the September 2022 Racial Disparity report, we included steps in our 2023 strategic CoC goals to help address disparities identified. In our 2022 and 2023 monitoring of CoC funded and state funded agencies, we asked agencies to discuss how they are providing training on an agency level to address systemic racism and disparity. Additionally we asked them to set specific and measurable goals over the next year of their funding on how they will address disparities on their agencies end. We modified our rank and review scoring documents for 2022 CoC competition to weigh heavily addressing racial disparity, and changed the participation in our rank and review committee to bring in an expert in racial equity to help evaluate the measurable plans provided by each agency. We refined these goals for the 2023 CoC Rank and Review Criteria. We also set goals as a CoC to bring in member agencies to the CoC that deal specifically with racial equity in our community, and brought in CoC training on equity. We will be measuring the effectiveness of their steps in our 2024 strategic by pulling another racial disparity assessment with the same data points as our 2022 assessment. This will allow us to see from a data perspective if we are successfully addressing these disparities and creating actual change, and if not, allow us to course correct to be more effect and have better specific, measurable outcomes.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.	
	NOFO Section V.B.1.q.	

	Describe in the field below:
1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and
2.	the tools your CoC uses.

(limit 2,500 characters)

1.We will be measuring our progress in preventing or eliminating disparities in our 2024 strategic plan (Dec 2023), by pulling another racial disparity assessment with the same data points as the assessment that we conducted in September 2022. This will give us a side-by-side comparison of data points and will allow us to see from a measurable data perspective if we are successfully addressing these disparities and creating actual change, and if not, allow us to course correct to be more effect and have better specific, measurable outcomes. 2. The tool we are currently using is a racial disparity assessment in Clienttrack. Additionally, we have training scheduled for later this year with our HMIS lead on using the System Modeling Toolkit and Stella M Module provided by HUD to help us track system performance measures, particularly around issues of equity and disparity. This will give us a second data starting point to compare our progress year to year.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC's Outreach Efforts.	
	NOFO Section V.B.1.r.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

Our CoC conducts outreach through email campaigns, social media announcement, targeted outreach, and personal invitation from case managers for individuals with lived experience to participate in leadership roles and decision making processes. One of our stated goals for 2022 and for 2023 as a CoC was that we were going to "make decisions with instead of for." Due to this goal, we added a person with lived experience to our Executive Committee, an individual with lived experience to our rank and review committee, and individuals with lived experience to our PIT planning committees. We also implemented a CoC-wide policy for pay individuals a living wage for their lived experience. We recognize the importance of those with lived experience and those who will be impacted by decisions being involved with the decision-making process. We also recognize that it is important to have multiple people with lived experience participating, because no one's experience with homelessness is the same. The individual with lived experience on our competition rank and review committee helped us to refine language in our project applications that are more inclusive of those with lived experience, and help eliminate performative measures for inclusion. Individuals with lived experience on our PIT planning and coordination committee specifically help ensure that the questions we ask are minimally invasive and that we use procedures that will not cause trauma to those we are questioning. We partner with Wasatch Behavioral Health and coordinate with their Peer Specialists, who are individuals with lived experience who are hired to assist with street outreach and wraparound services.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.
Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	4	4
2.	Participate on CoC committees, subcommittees, or workgroups.	15	15
3.	Included in the development or revision of your CoC's local competition rating factors.	4	4
4.	Included in the development or revision of your CoC's coordinated entry process.	3	3

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

Employment opportunities for individuals with lived experiences of homelessness are provided by member organizations within our CoC. Additionally, the CoC's newly adopted policy on paying a living wage to individuals with lived experience for their expertise helps to get some monetary compensation in the hands of those who need it. Wasatch Behavioral Health employs individuals with lived experience as Peer Specialists to help with outreach and wraparound services for those experiencing homelessness. Provo Housing Authority also provides employment opportunities for individuals with lived experience as live-in property managers with stipends for the permanent supportive housing project. Member agencies such as Ability First, DWS, and Wasatch Behavioral Health also provide opportunities for job coaching and professional development for individuals with lived experience.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

	Describe in the field below:
1.	how your CoC routinely gathers feedback from people experiencing homelessness;
2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and
3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

1. Our CoC routinely gathers feedback from individuals experiencing homelessness through the use of anonymous surveys at many of our partner agencies. These anonymous surveys are shared regularly in CoC meetings and through our strategic planning processes. Additionally, we have persons with lived experience participating in several of our subcommittees, including our Executive Committee. As we are developing policies and procedures for our first-ever warming centers in Utah and Summit Counties, we have a group of individuals with lived experience who are providing their expertise to help ensure that we get it right. We understand that policies and procedures instituted must be developed with the individuals who will be affected by them 2. The majority of people with lived experience who participate in our CoC subcommittees are identified through Wasatch Behavioral Health, The Refuge Utah, and other organizations that are recipients of CoC or ESG funding. 3. We have found that many of the challenges raised by individuals with lived experience include difficulties accessing services due to problems with transportation, identification, and access points. The steps that we have taken to address these issues are first, expanding the use of our free bus pass program for individuals who are homeless and increasing access points to these passes; second, ensured that all access points in our coordinated entry system are able to certify that an individual is homeless for the purpose of having state fees waived for identification and utilizing a private fund called the Housing First Fund to pay for additional costs for IDs, such as out-of-state birth certificates; and third, increase access points to coordinated entry, including a 24/7 crisis center that was opened last year by Wasatch Behavioral Health, a member organization of the CoC.

1D-12.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.t.	

	Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:
1.	reforming zoning and land use policies to permit more housing development; and
2.	reducing regulatory barriers to housing development.

(limit 2,500 characters)

1. First, our CoC, in partnership with the other CoCs in the state, worked with our last legislative session to increase funding, zoning exceptions, and land use policies across the state. The result of this collaboration was 50 million dollars of legislative set-aside for the development of deeply affordable housing (30 percent AMI or under.) We also collaborated in the allocation process for projects under this funding. We were able to secure funding for two new different affordable housing projects in community. Second, our CoC leadership is participating in a Utah County Working Group addressing common challenges for homelessness, including zoning and land use permits. This group is comprised of CoC leadership, service partners, community leaders, and elected officials. 2. First, we have held educational housing charettes including local government leadership and city planners to discuss reductions to barriers in housing development, specifically for higher density housing projects. We have found some success in reducing some barriers, such as accessory dwellings. Second, our Utah County Work Group is working in partnership with local and state elected officials to identify regulatory barriers to the creation of deeply affordable housing units in our community.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1E-1.	Web Posting of Your CoC's Local Competition Deadline–Advance Public Notice.	
	NOFO Section V.B.2.a. and 2.g.	
	You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	

1.	Enter your CoC's local competition submission deadline date for New Project applicants to submit their project applications to your CoC–meaning the date your CoC published the deadline.	07/07/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC's local competition–meaning the date your CoC published the deadline.	07/07/2023

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	
	You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:	

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes

	5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
	6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	150
2.	How many renewal projects did your CoC submit?	9
3.	What renewal project type did most applicants use?	PH-RRH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	

Describe in the field below:	
1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1. Our CoC required project applications to submit data for analysis pulled from our HMIS data system (or for DV projects, de-identified data from Apricot). We required them to submit the latest APR that shows retention rates in permanent housing. 2. We utilized information from HMIS to analyze data about length of time from intake into a program until placement in permanent housing for each program. 3. Our scoring process awards points for populations that are significantly more vulnerable, such as chronically homeless, disabled populations, and domestic violence survivors. In our rank and review process, projects serving a higher percentage of severe barriers and needs are awarded additional points. 4. Points were awarded through our rank and review process for CoC priority populations, which are specific to the needs of our community. Our highest priority needs for projects in our community right now are centered around chronically homeless individuals and survivors of domestic violence. Our 2023 PIT numbers indicated a high percentage of our unsheltered population are either chronically homeless or survivors of domestic violence. Projects serving these higher need populations were given additional points based on CoC priority.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	

	Describe in the field below:
1.	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

(limit 2,500 characters)

1. Our rank and review draft was discussed in a public CoC meeting, and was subsequently sent out through our full CoC mailing list, which includes agencies and individuals serving racial minorities or who are racial minorities. While no public comments were given on our posted draft, we had robust discussions in our CoC meeting that reflected input from persons of different races. 2. These discussions included the need for our promotion of racial equity to be more than performative, and begin to include specific measures to determine progress in addressing these disparities. It is not enough to commit to addressing disparities-there must be measurable actions in place to ensure accountability of the CoC and program applicants. 3. We invited the executive director for a program called Centro Hispano to participate on our rank and review committee. Her insight was invaluable in helping to assess projects and provide accountability for funded projects in our next monitoring visits. Additionally, another member of our rank and review committee who represented interests of LGBT populations is also Hispanic. He provided additional lived experience with how performative equity declarations are damaging to marginalized populations. We evaluated and ranked projects with regards to racial equity in how they identified and addressed barriers, but also their specific measurable plans to evaluate their own performance in eliminating these barriers. We also used the following discussion questions when discussing ranks: Does the application demonstrate an understanding of the needs of diverse populations? Does the applicant have a history of working with diverse populations? Does the application outline clear strategies in which it will target resources to address root causes of inequity? What is the agency's plan to evaluate for effectiveness and adapt strategies to more effectively meet needs?

1E-4.	Reallocation–Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

	Describe in the field below:
1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;

3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and	
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.	

(limit 2,500 characters)

1. The Mountainland written process for reallocation is as follows: The Rank and Review committee may review funds from renewal projects for reallocation if renewal projects have: • Low utilization rates • A history of returning high percentages of project funds (more than 10%) to HUD • A history of serving ineligible clients • Underperformed on APR goals without reasonable cause (indicated in monitoring reports) • Continue to manage project models that are low priority for the CoC and/or HUD Renewal project applicants who have a portion of their proposed budget decreased or rejected by the CoC will receive notification by letter from the CoC. Rejected projects will be notified at least 15 days before the final submission of the Consolidated Application. 2. Yes, our CoC rank and review committee identified a lower performing project during our rank and review process for this year's competition. 3. Yes, our CoC rank and review committee chose to reallocate some of the renewal project funding for projects that were lower performing, less needed, or did not draw down as expected. This reduction in budget was sent in writing to each agency. We reduced the budget proportionately of 7 of our renewal projects. 4. Our CoC chose to reduce budgets and reallocate funding for several of our renewal projects. In particular, we had one project that concerned us with their drawdowns. This project was reduced, but also scored out of Tier 1 funding this year. The Collaborative Applicant set a meeting with the Executive Director of this project to explain why it was scored in the way that it was, and that it would be in danger of not being recommended for funding next year if the drawdowns did not change.

1E-4a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023?	No

1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	Yes
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	Yes
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	08/25/2023

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	08/25/2023

1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project accepted or rejected status; 4. Project Rank–if accepted; 5. Requested Funding Amounts; and 6. Reallocated funds.	Yes

1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/25/2023

1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/25/2023

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
 - PHA Crosswalk; and
  - Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Eccovia

2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Statewide

2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2023 HIC data into HDX.	04/26/2023

2A-4.	Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases;	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2022 HMIS Data Standards; and	

3.	state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

(limit 2,500 characters)

1) The HMIS lead agency in partnership with the Utah Domestic Violence Coalition (UDVC) has established a data workgroup that meets with victim services providers from around the state on a monthly basis. This monthly meeting provides a forum for the HMIS lead agency, UDVC and VSP staff to discuss terminology, metrics, comparable database needs and concerns in order to ensure consistency and incorporation of VSP data in statewide homelessness discussions. Both VSPs in this CoC received ESG-CV funding and the HMIS lead agency worked closely with them to make sure their databases were updated to the new data standards and they were able to successfully submit the quarterly CAPER reports for their grants. The HMIS lead agency is also working to hire a staff member dedicated to providing technical assistance and support to victim service providers on the use of HMIS comparable databases. This new staff member would provide the expertise and additional bandwidth needed to properly provide these services and would help integrate VSP data into community conversations on homelessness. 2. Our DV providers are all using databases that are compliant with 2022 HMIS Data Standards. 3. Our CoC/State database is compliant with the 2022 HMIS Data Standards.

2A-5.	Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	91	35	56	100.00%
2. Safe Haven (SH) beds	0	0	0	
3. Transitional Housing (TH) beds	75	49	26	100.00%
4. Rapid Re-Housing (RRH) beds	59	43	16	100.00%
5. Permanent Supportive Housing (PSH) beds	152	0	143	94.08%
6. Other Permanent Housing (OPH) beds	178	0	3	1.69%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

	For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

1. HMIS participation being low for our Other Permanent Housing projects is due to our local Housing Authorities opting to not enter Emergency Housing Vouchers (EHV) into our HMIS. However, since EHV is not required to be input into HMIS and the PHAs are required to enter it in their own databases we do not anticipate EHV ever participating in HMIS. EHV referrals are tracked in our coordinated entry system which is located in our HMIS implementation. EHV was used in our community to serve a variety of populations and not only those that were literally homeless so it would be difficult for our PHAs to keep track of which should be input in HMIS and which should not.
2. We will continue to identify and track as many homeless dedicated beds as possible in our HMIS.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2023 PIT count.	01/25/2023

2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2023 PIT count data in HDX.	04/26/2023

2B-3.	PIT Count–Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.	

(limit 2,500 characters)

1. During the PIT planning process, we included agencies that work with homeless or at-risk youth, and we consulted with our local McKinney-Vento liaisons in the school districts in our geographic area. Agencies serving unsheltered youth helped us to pinpoint hot spots where unsheltered youth were camping or likely to be staying. McKInney-Vento coordinators were given notice of the dates of our PIT count and given surveys to conduct within the school district for unsheltered youth. Agencies serving unaccompanied youth were also asked to solicit client opinions about locations for us to search. 2. We involved homeless youth in the planning process by asking them to evaluate the questions that we were asking and helping to point us in the direction of hot-spots and encampments. Additionally, we had participation in the morning count from a youth experiencing homelessness. Our street outreach teams, front-line staff at agencies that serve unsheltered youth, and our youth shelter all helped to identify locations where homeless youth were likely to be staying. Additionally, our school liaisons informed us of the locations of any unsheltered youth within their school district boundaries. 3. We had youth experiencing homelessness assist with morning counts and street outreach counts the three days that we counted. These individuals were volunteers that assisted from various service agencies working with homeless youth.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

	In the field below:	
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;	
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and	
3.	describe how the changes affected your CoC's PIT count results; or	
4.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023.	

(limit 2,500 characters)

1. We made no significant changes to our sheltered PIT count between 2022 and 2023. 2. We made no significant changes to our unsheltered PIT count between 2022 and 2023. 3. Our PIT count results were similar to 2022, but showed an expected slight decrease. 4. Not applicable.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	

	In the field below:
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time

(limit 2,500 characters)

1. The Mountainland CoC engages with local assistance programs and 211 to reach precariously housed individuals and families, and to identify trends in characteristics leading to first-time homeless experiences. These risk factors are addressed by CoC planners and providers and include victimization, rental history, landlord relationships, habitability of housing, language/cultural barriers, lease violations, inability to pay rent, illegal evictions, discrimination, substance abuse, mental illness, institutional history, lack of support network, aging out of foster care, and jail or hospital discharge. 2. The CoC is committed to expanding our use of diversion to assist in keeping people from experiencing first-time homeless. Front-door contact agency staff from CoC agencies, such as 211 and intake workers are being utilized in a strategic CoC plan to coordinate our diversion efforts. Ongoing training has commenced regarding diversion strategy best-practices nationwide. The Mountainland CoC staff has implemented diversion training through the front-line workers at United Way's 211 program to help mitigate first-time homelessness at first contact. CoC also offers services and education to help mitigate risk factors such as landlord engagement and mediation, landlord outreach and services education, tenant rights and responsibilities classes, homeless prevention rental assistance, and outreach through social services, churches, hospitals, schools, and employers. Additionally, the CoC in partnership with Provo City created a Housing First Fund to be utilized for diversion, rental assistance, deposit assistance, and other incidental expenses related to gaining and maintaining housing. This fund has frequently been utilized to prevent families and individuals from experiencing first-time homelessness. 3. United Way employs staff and interns to facilitate strategic planning with regard to mitigating first-time homelessness in our community.

| 2C-1a. | Impact of Displaced Persons on Number of First Time Homeless. | |
| | NOFO Section V.B.5.b | |

| | Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to: | |

| 1. | natural disasters? | No |
| 2. | having recently arrived in your CoCs' geographic area? | No |

| 2C-2. | Length of Time Homeless–CoC's Strategy to Reduce. | |
| | NOFO Section V.B.5.c. | |

	In the field below:	
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

(limit 2,500 characters)

1. The Mountainland CoC has been committed to a "no wrong door" approach to CE for years, which was fully implemented in all HMIS-participating agencies November 1st, 2017. Our commitment is to help make homelessness brief, rare, and non-recurring. We continue to use and develop strategies for effective diversion in our community utilizing front-door agencies, including the adoption of United Way's 211 team as trained front-line diversion workers. The Mountainland CoC CE process includes both CoC and non-CoC funded agencies in our community that meet together twice a month to case conference subpopulations of our homeless community, including those who have entered our system within the last 30 days. This helps us to quickly identify individuals who have recently become homeless and place them quickly. The Coordinated Entry committee also functions as our by-name committee. Additionally, through the use of United Way of Utah County's 211 front-line workers and CoC funded and non-funded agencies front-line workers, we can quickly identify first-time homeless individuals and families who present for services at any point of entry. Our street outreach team, led by Wasatch Behavioral Health, also quickly identifies newly homeless individuals or families in our community and quickly makes a warm hand-off to the appropriate service agency to meet their needs. 2. Our by-name list is sorted based on the highest SPDAT scores, chronic status, veteran status, entries into our homeless system in the last 30 days, and homeless youth status. We prioritize through coordinated assessment families and individuals in our community who have the longest period of homelessness. Clients typically receive vouchers for PSH within seven days of assessment. 3. United Way of Utah County's CoC Program Coordinator oversees the committee that determines the CoC's strategy to reduce the length of time individuals and families remain homeless.

	2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC's Strategy	
		NOFO Section V.B.5.d.	

		In the field below:
	1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
	2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
	3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

(limit 2,500 characters)

1. The CoC is committed to increasing the percentage of individuals and families who exit to permanent housing and retain their housing. The CoC is making great strides to overcome some of our geographical obstacles, such as a low vacancy rate, high college student population, and a housing market in which affordable housing is not prioritized. Our housing authorities have worked with local developers and business leaders to renovate and master-lease additional PSH units, creating over 150 new units in the last three years. Our Coordinated Entry committee works in tandem with PSH providers to identify individuals in shelters, TH, and rapid rehousing programs and help them exit to permanent housing. As we increase our inventory of PSH, specifically projects that follow a Housing First model, our rate of successful exits into permanent housing destinations has also increased. 2. Our high permanent housing retention rates are largely due to the wrap-around services provided by our CoC member agencies. Services provided include regular home visits, psychotherapy, medication management, psychiatric services, healthcare services, case management, employment counseling, and life-skills. The CoC has learned through experience that individuals in PSH can succeed in retaining their housing with appropriate support, and we continually expand our CoC membership to agencies who can provide those supports. We monitor our returns to homelessness at 12 months and 2 years and consistently have retention above the state average. We are committed to early intervention to identify individuals who are at-risk of losing their PSH and provide additional support. 3. United Way of Utah County's CoC Program Coordinator oversees the committee that determines the CoC's strategy to increase the rate that individuals and families exit to and retain permanent housing.

2C-4.	Returns to Homelessness–CoC's Strategy to Reduce Rate.	
	NOFO Section V.B.5.e.	

	In the field below:
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1. The Mountainland CoC utilizes HMIS data, Coordinated Entry meetings twice a month, and VI-SPDAT and SPDAT scores to identify individuals and persons in families who return to homelessness. 2. The CoC's strategy to reduce the rate of additional returns to homelessness includes case conferencing for individuals who are in danger of losing their housing, coordination on such persons through our Coordinated Entry meetings, partnerships facilitating open communication between the service agencies providing wrap-around services for clients in PSH programs and PSH providers, a private Housing First Fund (flex fund) that can be used to mitigate financial reasons for pending eviction, and a consistent effort to incentivize tenant education and responsibility. Due to the CoC's commitment to a Housing First approach, tenants who are struggling to maintain their housing in PSH programs are quickly identified and given additional support in the form of wraparound services and advocacy. Additionally, in the last three years, front line workers at United Way of Utah County's 2-1-1 referral call center were trained on Diversion protocols with the intention of helping to reduce returns to homelessness and first-time homelessness. 3. Wasatch Behavioral Health provides many of the wrap-around services available to clients in PSH programs. Provo City Housing Authority and Housing Authority of Utah County spearhead identifying individuals in PSH programs who are struggling to maintain housing. United Way of Utah County manages the Housing First Fund and 2-1-1 referrals for individuals who reach out who are precariously housed, as well as diversion training and strategy, and Community Action Services and Food Bank leads tenant education.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

(limit 2,500 characters)

1. The Mountainland CoC partners with many local programs and agencies, such as Utah Defendant/Offender Workplace Development Program, Job Corps, People Helping People, VA Employment and the Department of Workforce Services to help clients access opportunities for employment. Additionally, we partner with Deseret Industries to help provide job coaching and job skills trainings that help our clients to increase their employment income by increasing their job skills. 2. Many of our CoC program-funded agencies have SOAR trained case managers which helps to facilitate clients' access to mainstream employment agencies. The CoC also facilitates trainings on employment opportunities, access to job fairs, and updated information on programs that can help clients increase income or access employment opportunities. Many of our clients are employed at Deseret Industries, which provides part-time job opportunities for individuals who are homeless, precariously housed, disabled, or exiting an institution. During their employment, they have access to job skills workshops, job fairs, and other resources that are specifically designed to help connect them with mainstream employment agencies. Many of our agencies also partner with Vocational Rehabilitation to help get individuals who disabled placed with agencies or companies that can support them. Additionally, in the last year the CoC instituted a policy of paying individuals for their lived experience, in sitting on our executive committee, advisory committees, rank and review committee, and PIT committees. We will be expanding this group of individuals with lived experience in 2024. 3.United Way of Utah County staff provide advertisement of new employment opportunities and training for case managers on access to mainstream employment organizations. Community Action provides Bridges out of Poverty training, and DWS provides mainstream employment services.

2C-5a.	Increasing Non-employment Cash Income–CoC's Strategy	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access non-employment cash income; and
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

(limit 2,500 characters)

1. CoC-funded projects are required to provide case management assistance to help clients connect with non-employment cash income that they are entitled to and maintain their benefits, once awarded. In the past three years, the CoC has taken special interest in outcome measures reporting clients enrolled in programs who increase their non-employment cash benefits by agencies seeking ESG, State, or CoC funding. Grants that are currently funded and will be up for renewal in the next year will be tied very closely to meeting outcome goals around increased non-employment cash benefits by these funded agencies. Additionally, the CoC coordinates annual trainings for case managers and frontline service employees with DWS about mainstream benefits and other non-employment cash benefits for all members and agencies, highlighting new or changing resources. Additionally, some CoC member agencies have navigator positions onsite to help walk clients through the process of eligibility for non-employment cash benefits. 2. United Way of Utah County and Community Action Services and Food Bank organize these trainings, while the Collaborative Applicant attends city, county, state and federal trainings about new non-employment cash income sources and is responsible for presenting this information to the CoC and subcommittees.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	No

3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	No

3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

	If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.		
Project Name	**Project Type**	**Rank Number**	**Leverage Type**
This list contains no items			

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	Is your CoC requesting funding for any new project application requesting $200,000 or more in funding for housing rehabilitation or new construction?	No

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:
1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

| | Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes? | No |

3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.
	If you answered yes to question 3C-1, describe in the field below:
1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

4A-1.	New DV Bonus Project Applications.	
	NOFO Section I.B.3.I.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?	Yes

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.I.	

	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.	

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.I.(1)(c)	

1.	Enter the number of survivors that need housing or services:	800
2.	Enter the number of survivors your CoC is currently serving:	680
3.	Unmet Need:	120

4A-3a.	How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(c)	

	Describe in the field below:	
1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

(limit 2,500 characters)

1. Last year, The Refuge Utah had 480 requests for shelter that were unmet due to lack of space or resources. They served 835 individuals with shelter, transitional housing, and housing services. 2. The numbers needing housing are calculated through reports from our HMIS comparable database. 3. Our CoC is unable to meet the needs of all survivors due to lack of funding, lack of shelter bed space, and lack of affordable housing in our geographic region.

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)	

	Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects–only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.	

Applicant Name
The Refuge (Cente...

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section II.B.11.e.(1)(d)	

	Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:	

1.	Applicant Name		The Refuge (Center for Women and Children in Crisis)
2.	Project Name		Rapid Rehousing for Underserved Survivors of Domestic Violence
3.	Project Rank on the Priority Listing		11
4.	Unique Entity Identifier (UEI)		926058561
5.	Amount Requested		$238,391
6.	Rate of Housing Placement of DV Survivors–Percentage		83%
7.	Rate of Housing Retention of DV Survivors–Percentage		94%

4A-3b.1.	Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

	For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:	
1.	how the project applicant calculated both rates;	
2.	whether the rates accounts for exits to safe housing destinations; and	
3.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).	

(limit 1,500 characters)

1. The rate of housing placement and retention was calculated by The Refuge (formerly Center for Women and Children in Crisis.) Although this is a new project request, the Refuge has over 40 years of experience in CoC funded projects. They track who exit from their programs into permanent housing or transitional housing, and they track rates of retention at 1 year and 2 years. 2. Yes, rates account for Safe Housing Placements. 3. This is tracked in a comparable database called Apricot.

4A-3c.	Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

		Describe in the field below how the project applicant:
	1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
	2.	prioritized survivors–you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc.;
	3.	determined which supportive services survivors needed;
	4.	connected survivors to supportive services; and
	5.	moved clients from assisted housing to housing they could sustain–address housing stability after the housing subsidy ends.

(limit 2,500 characters)

1.The Refuge has over 40 years of experience in helping place DV survivors quickly into safe affordable housing. Currently, there is about a 25 day average to placement into permanent housing for their clients. They provide wraparound services, such as housing navigators, case management, and employment specialists to help survivors reach safety and independence. 2) The Refuge participates in our Coordinated Entry system and our by-name list case conferencing. They also participate in our CoC's emergency transfer plan. 3) Needs of survivors are determined by entry assessments, ongoing assessments with case managers and social workers, and the SPDAT. 4)Not only does The Refuge provide supportive services in house, but they partner with many CoC and non-CoC agencies to provide supportive services. These include Wasatch Behavioral Health for mental health and substance use treatment, Ability First, People Helping People, and other agencies. 5) The Refuge provides robust after care services, including financial support for survivors of domestic violence. This is evidenced by their high retention rate for clients placed in permanent housing. (94 percent)

4A-3d.	Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

		Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:
	1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;
	2.	making determinations and placements into safe housing;
	3.	keeping information and locations confidential;
	4.	training staff on safety and confidentially policies and practices; and
	5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

1) The Refuge provides a safe, secure and separate space during intake and interview processes, with designated areas set aside for one-on-one intake and interview. The Refuge has policies in place to conduct interviews with each member of the family or couple and protect the integrity of disclosure within those conversations. 2) Part of the intake and services for survivors of domestic violence involve in-depth discussions about their safety needs, emergency transfer plans, and locations for permanent housing that will create a feeling of safety and security for the client. The Refuge staff work diligently to ensure that no one leaves their program into a place where they feel unsafe or insecure. 3) The location of the shelter is a confidential address in Utah County. Dedicated units are similarly protected and monitored to ensure the safety of their participants. 4) The Refuge has a track record of providing their staff, as well as CoC frontline staff with best practices with regard to safety. Their staff have decades of experience in working with survivors of domestic violence and implementing safety protocol. Both staff and volunteers undergo a rigorous training before working with survivors of violence. 5) The Refuge maintains their facilities in a way that promotes safety and security for their clients, including well-lit spaces, security cameras, buzz-in front door entrances, security personnel, and other security features

4A-3d.1.	Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

	Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

(limit 2,500 characters)

The Refuge evaluated their ability to ensure the safety of DV survivors due to their exemplary track record of operation over the last 40 years. Their staff have decades of experience in responding to the changing needs and best practices with regard to ensuring safety. Utilizing internal monitoring, CoC monitoring, state monitoring, and HUD monitoring, the Refuge consistently meets or exceeds benchmark requirements for safety standards and outcomes for domestic violence service providers. They have a commitment to adjusting to the ongoing needs of their survivors, as evidenced by the work that they do in staying abreast of trauma-informed standards and best practices while also conducting robust training of their staff and CoC frontline staff.

4A-3e.	Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

	Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:
1.	prioritizing placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
2.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;

	3.	providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
	4.	emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
	5.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
	6.	providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	7.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1.The Refuge emphasizes victim-centered choice by its program participants, both in project placements and permanent placements. Their housing coordinator utilizing trauma-informed practices and works one-on-one with survivors to explore housing options that will best suit their needs and their safety concerns. They provide additional support for survivors from the time that they enter the program until the time that they have stabilized. 2) The Refuge has been serving survivors of domestic violence for 40 years, and their projects have frequently been a service model emulated by other agencies. Additionally they have a demonstrated commitment to the dignity of all persons served in their program, a clear and transparent process for client grievances, and action plans in place to minimize power differentials through staff education. 3) Staff are regularly trained on trauma-informed practices and victim-centered service models, language, and responses, and participants in the program are educated and counseled on the effects of trauma and different ways to work through trauma. The Refuge has licensed case management staff who can effectively help survivors work through their experiences of trauma. 4) The Refuge uses the standardized assessment SPDAT as a strength-based case management tool. This helps to provide measurable ways in which a client can recognize areas that are strengths and areas that have room to set achievable goals. All case managers and front line staff have been trained on using the SPDAT. The SPDAT utilizes trauma-informed language as part of the assessment process. 5) The Refuge hosts mandatory annual trainings on racial equity and inclusive language and policies. Additionally, they attend the annual CoC trainings about equity and disparity. In past years, they have provided education and support for the CoC in drafting more inclusive language and policies. 6) The Refuge creates opportunities for group learning and support within their programs and through partnership with numerous agencies in the community. In this way, they connect survivors of domestic violence with opportunities for volunteerism, shared interest activities, religious or spiritual communion, programs to support individuals exiting poverty, and one-on-one mentorship opportunities. 7) The Refuge offers child care, parenting classes and support, and opportunities for family or group therapy. Additionally, they partner with several agencies in the community providing support for low income or at-risk families with children.

4A-3f.	Applicant Experience in Meeting Service Needs of DV Survivors for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

The Refuge provides the following supportive services for survivors of domestic and dating violence: a 24-hour emergency hotline for victims; emergency protective sheltering for survivors and their children; a treatment program which includes safety planning, social work case management, advocacy with other community agencies, short term individual and group therapy; independent living classes; and assistance for children which includes group therapy, recreational therapy, and educational assistance programs. Additionally, they are involved in our coordinated entry system to help prioritize survivors of domestic violence for quick placement into housing, while addressing their needs for confidentiality and safety. One of the most prominent examples of how the Refuge has provided supportive services is through their housing coordinator. They have an exceptional rate of high housing retention (94 percent,) due to the supportive services provided during and after a survivor's stay in their program.

4A-3g.	Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(e)	

	Describe in the field below examples of how the new project(s) will:
1.	prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
2.	establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
3.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
4.	emphasize program participants' strengths–for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
5.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
6.	provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
7.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

While this is a new project request by the Refuge, in many ways it is a continuation of services that they are already providing. This project will help to provide additional beds and supportive services for clients who have been turned away due to lack of bed availability. 1.The Refuge emphasizes victim-centered choice by its program participants, both in project placements and permanent placements. Their housing coordinator utilizing trauma-informed practices and works one-on-one with survivors to explore housing options that will best suit their needs and their safety concerns. They provide additional support for survivors from the time that they enter the program until the time that they have stabilized. This project includes supportive funding for assessment of service needs, safety and self sufficiency planning, case management, employment assistance, life skills training, and mentoring. All of these additional supportive services help to promote stabilization of survivors of domestic violence. 2) The Refuge has been serving survivors of domestic violence for 40 years, and their projects have frequently been a service model emulated by other agencies. Additionally they have a demonstrated commitment to the dignity of all persons served in their program, a clear and transparent process for client grievances, and action plans in place to minimize power differentials through staff education. 3) This project would provide additional funding for individual and group therapy. Additionally, staff are regularly trained on trauma-informed practices and victim-centered service models, language, and responses, and participants in the program are educated and counseled on the effects of trauma and different ways to work through trauma. 4) The Refuge's funding request includes support for intake staff and case management staff, who use the standardized assessment SPDAT as a strength-based case management tool. This helps to provide measurable ways in which a client can recognize areas that are strengths and areas that have room to set achievable goals. All case managers and front line staff have been trained (or will be trained as new staff) on using the SPDAT. The SPDAT utilizes trauma-informed language as part of the assessment process. 5) The Refuge hosts mandatory annual trainings on racial equity and inclusive language and policies. In this funding request, there is additional support for staff training. 6) This request allows for transportation costs to help connect survivors with outside opportunities for connection. Through this request, they are better able to connect survivors of domestic violence with opportunities in the community for volunteerism, shared interest activities, religious or spiritual communion, programs to support individuals exiting poverty, and one-on-one mentorship opportunities. 7) This funding request includes additional financial support for child care, parenting classes and support, and family and group therapy.

	4A-3h.	Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
		NOFO Section I.B.3.I.(1)(f)	

		Describe in the field below how the new project will involve survivors:
	1.	with a range of lived expertise; and
	2.	in policy and program development throughout the project's operation.

(limit 2,500 characters)

The Refuge intentionally works to include people with lived experience in domestic violence in our decision-making processes. In the last two years, their Board of Trustees adopted a new practice of appointing at least one member of the board who has been a survivor of domestic violence with lived experience with homelessness. Some of their staff and volunteers have themselves been victims of domestic violence. All of these individuals provide significant perspective and influence on decision making processes within the agency and for this project specifically. Additionally, all clients are also requested to fill out an exit survey as they leave their programs. In the last two years they had the highest participation in exit surveys ever and nearly all clients commented on the significant value of the program in helping them to move on with their lives and work toward self-reliance and independence. Their comments and recommendations are taken very seriously and serve to influence and impact decision-making processes for the agency and this project.

4B. Attachments Screen For All Application Questions

	We have provided the following guidance to help you successfully upload attachments and get maximum points:

	1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
	2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.
	3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
	4.	Attachments must match the questions they are associated with.
	5.	Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.
	6.	If you cannot read the attachment, it is likely we cannot read it either.
		. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
		. We must be able to read everything you want us to consider in any attachment.
	7.	After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
	8.	Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No		
1C-7. PHA Moving On Preference	No		
1D-11a. Letter Signed by Working Group	Yes		
1D-2a. Housing First Evaluation	Yes		
1E-1. Web Posting of Local Competition Deadline	Yes		
1E-2. Local Competition Scoring Tool	Yes		
1E-2a. Scored Forms for One Project	Yes		
1E-5. Notification of Projects Rejected-Reduced	Yes		
1E-5a. Notification of Projects Accepted	Yes		
1E-5b. Local Competition Selection Results	Yes		
1E-5c. Web Posting–CoC-Approved Consolidated Application	Yes		

1E-5d. Notification of CoC-Approved Consolidated Application	Yes		
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	HDX Competition R...	09/20/2023
3A-1a. Housing Leveraging Commitments	No		
3A-2a. Healthcare Formal Agreements	No		
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

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Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/22/2023
1B. Inclusive Structure	09/22/2023
1C. Coordination and Engagement	09/25/2023
1D. Coordination and Engagement Cont'd	09/25/2023
1E. Project Review/Ranking	09/25/2023
2A. HMIS Implementation	09/25/2023
2B. Point-in-Time (PIT) Count	09/24/2023
2C. System Performance	09/25/2023
3A. Coordination with Housing and Healthcare	09/22/2023
3B. Rehabilitation/New Construction Costs	09/22/2023
3C. Serving Homeless Under Other Federal Statutes	09/22/2023

4A. DV Bonus Project Applicants	09/25/2023
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required

2017 HDX Competition Report
PIT Count Data for UT-504 - Provo/Mountainland CoC

Total Population PIT Count Data

	2016 PIT	2017 PIT
Total Sheltered and Unsheltered Count	178	171
Emergency Shelter Total	76	67
Safe Haven Total	0	0
Transitional Housing Total	61	63
Total Sheltered Count	137	130
Total Unsheltered Count	41	41

Chronically Homeless PIT Counts

	2016 PIT	2017 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	9	8
Sheltered Count of Chronically Homeless Persons	5	4
Unsheltered Count of Chronically Homeless Persons	4	4

Homeless Households with Children PIT Counts

	2016 PIT	2017 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	23	15
Sheltered Count of Homeless Households with Children	23	15
Unsheltered Count of Homeless Households with Children	0	0

Homeless Veteran PIT Counts

	2011	2016	2017
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	12	3	3
Sheltered Count of Homeless Veterans	5	2	0
Unsheltered Count of Homeless Veterans	7	1	3

2017 HDX Competition Report
PIT Count Data for UT-504 - Provo/Mountainland CoC

2017 HDX Competition Report
HIC Data for UT-504 - Provo/Mountainland CoC

HMIS Bed Coverage Rate

Project Type	Total Beds in 2017 HIC	Total Beds in 2017 HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) Beds	97	36	61	100.00%
Safe Haven (SH) Beds	0	0	0	NA
Transitional Housing (TH) Beds	60	23	37	100.00%
Rapid Re-Housing (RRH) Beds	81	0	81	100.00%
Permanent Supportive Housing (PSH) Beds	200	6	194	100.00%
Other Permanent Housing (OPH) Beds	2	0	2	100.00%
Total Beds	440	65	375	100.00%

PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2016 HIC	2017 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	91	54

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2016 HIC	2017 HIC
RRH units available to serve families on the HIC	25	22

2017 HDX Competition Report

HIC Data for UT-504 - Provo/Mountainland CoC

Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2016 HIC	2017 HIC
RRH beds available to serve all populations on the HIC	103	81

2017 HDX Competition Report
FY2016 - Performance Measurement Module (Sys PM)

Summary Report for UT-504 - Provo/Mountainland CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2015	Current FY	Submitted FY 2015	Current FY	Difference	Submitted FY 2015	Current FY	Difference
1.1 Persons in ES and SH	1397	1365	13	12	-1	4	4	0
1.2 Persons in ES, SH, and TH	1468	1413	30	28	-2	4	4	0

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

2017 HDX Competition Report
FY2016 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2015	Current FY	Submitted FY 2015	Current FY	Difference	Submitted FY 2015	Current FY	Difference
1.1 Persons in ES and SH		1371		60			5	
1.2 Persons in ES, SH, and TH		1419		80			5	

FY2016 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		Current FY	% of Returns	Current FY	% of Returns	Current FY	% of Returns	Current FY	% of Returns
Exit was from SO	0	0		0		0		0	
Exit was from ES	4	0	0%	0	0%	1	25%	1	25%
Exit was from TH	33	1	3%	1	3%	1	3%	3	9%
Exit was from SH	0	0		0		0		0	
Exit was from PH	154	11	7%	7	5%	10	6%	28	18%
TOTAL Returns to Homelessness	191	12	6%	8	4%	12	6%	32	17%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

2017 HDX Competition Report
FY2016 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2015 PIT Count	January 2016 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	203	178	-25
Emergency Shelter Total	86	76	-10
Safe Haven Total	0	0	0
Transitional Housing Total	79	61	-18
Total Sheltered Count	165	137	-28
Unsheltered Count	38	41	3

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2015	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons	1537	1455	-82
Emergency Shelter Total	1466	1410	-56
Safe Haven Total	0	0	0
Transitional Housing Total	131	115	-16

FY2016 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults (system stayers)	71	74	3
Number of adults with increased earned income	2	2	0
Percentage of adults who increased earned income	3%	3%	0%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults (system stayers)	71	74	3
Number of adults with increased non-employment cash income	10	14	4
Percentage of adults who increased non-employment cash income	14%	19%	5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults (system stayers)	71	74	3
Number of adults with increased total income	10	14	4
Percentage of adults who increased total income	14%	19%	5%

2017 HDX Competition Report
FY2016 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	72	134	62
Number of adults who exited with increased earned income	31	31	0
Percentage of adults who increased earned income	43%	23%	-20%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	72	134	62
Number of adults who exited with increased non-employment cash income	20	33	13
Percentage of adults who increased non-employment cash income	28%	25%	-3%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2015	Current FY	Difference
Universe: Number of adults who exited (system leavers)	72	134	62
Number of adults who exited with increased total income	51	58	7
Percentage of adults who increased total income	71%	43%	-28%

2017 HDX Competition Report
FY2016 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2015	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1487	1388	-99
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	259	272	13
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	1228	1116	-112

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2015	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1661	1550	-111
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	304	304	0
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1357	1246	-111

2017 HDX Competition Report

FY2016 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2016 (Oct 1, 2015 - Sept 30, 2016) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2015	Current FY	Difference
Universe: Persons who exit Street Outreach	1	47	46
Of persons above, those who exited to temporary & some institutional destinations	0	0	0
Of the persons above, those who exited to permanent housing destinations	1	0	-1
% Successful exits	100%	0%	-100%

Metric 7b.1 – Change in exits to permanent housing destinations

2017 HDX Competition Report

FY2016 - Performance Measurement Module (Sys PM)

	Submitted FY 2015	Current FY	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited	1368	1430	62
Of the persons above, those who exited to permanent housing destinations	446	608	162
% Successful exits	33%	43%	10%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2015	Current FY	Difference
Universe: Persons in all PH projects except PH-RRH	243	233	-10
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	205	188	-17
% Successful exits/retention	84%	81%	-3%

2017 HDX Competition Report
FY2016 - SysPM Data Quality

UT-504 - Provo/Mountainland CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

2017 HDX Competition Report
FY2016 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016	2012-2013	2013-2014	2014-2015	2015-2016
1. Number of non-DV Beds on HIC	53	49	47	55	22	33	60	49	160	201	194	162	59	57	19	103				
2. Number of HMIS Beds	44	49	47	55	18	33	60	49	160	197	190	162	59	0	19	103				
3. HMIS Participation Rate from HIC (%)	83.02	100.00	100.00	100.00	81.82	100.00	100.00	100.00	100.00	98.01	97.94	100.00	100.00	0.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1094	1011	1457	1401	56	107	130	117	302	288	247	226	270	177	188	207	1	0	32	52
5. Total Leavers (HMIS)	1066	990	1416	1371	27	59	83	92	129	120	74	83	233	148	128	160	0	0	8	44
6. Destination of Don't Know, Refused, or Missing (HMIS)	932	890	120	105	0	6	21	6	1	5	0	16	29	57	77	0	0	0	7	42
7. Destination Error Rate (%)	87.43	89.90	8.47	7.66	0.00	10.17	25.30	6.52	0.78	4.17	0.00	19.28	12.45	38.51	60.16	0.00			87.50	95.45

2017 HDX Competition Report
Submission and Count Dates for UT-504 - Provo/Mountainland CoC

Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2017 PIT Count	1/25/2017	

Report Submission Date in HDX

	Submitted On	Met Deadline
2017 PIT Count Submittal Date	4/26/2017	Yes
2017 HIC Count Submittal Date	4/26/2017	Yes
2016 System PM Submittal Date	6/5/2017	Yes