

## Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (\*), which are mandatory and require a response.

## 1A. Continuum of Care (CoC) Identification

### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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**1A-1. CoC Name and Number:** UT-504 - Provo/Mountainland CoC

**1A-2. Collaborative Applicant Name:** United Way of Utah County

**1A-3. CoC Designation:** CA

**1A-4. HMIS Lead:** Department of Workforce Services

## 1B. Continuum of Care (CoC) Engagement

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**1B-1. CoC Meeting Participants.**

**For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:**

- 1. participated in CoC meetings;**
- 2. voted, including selecting CoC Board members; and**
- 3. participated in the CoC’s coordinated entry system.**

Organization/Person	Participates in CoC Meetings	Votes, including selecting CoC Board Members	Participates in Coordinated Entry System
Local Government Staff/Officials	Yes	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
Law Enforcement	No	No	No
Local Jail(s)	Yes	No	Yes
Hospital(s)	Yes	No	Yes
EMS/Crisis Response Team(s)	Yes	Yes	Yes
Mental Health Service Organizations	Yes	Yes	Yes
Substance Abuse Service Organizations	Yes	Yes	Yes
Affordable Housing Developer(s)	Yes	Yes	Yes
Disability Service Organizations	Yes	Yes	Yes
Disability Advocates	Yes	Yes	Yes
Public Housing Authorities	Yes	Yes	Yes
CoC Funded Youth Homeless Organizations	Not Applicable	No	No
Non-CoC Funded Youth Homeless Organizations	Yes	Yes	Yes

Youth Advocates	Yes	Yes	Yes
School Administrators/Homeless Liaisons	Yes	Yes	Yes
CoC Funded Victim Service Providers	Yes	Yes	Yes
Non-CoC Funded Victim Service Providers	Yes	Yes	Yes
Domestic Violence Advocates	Yes	Yes	Yes
Street Outreach Team(s)	Yes	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	Yes	Yes	Yes
LGBT Service Organizations	Yes	Yes	Yes
Agencies that serve survivors of human trafficking	Yes	Yes	Yes
Other homeless subpopulation advocates	Yes	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes	Yes
Mental Illness Advocates	Yes	Yes	Yes
Substance Abuse Advocates	Yes	Yes	Yes
Other:(limit 50 characters)			
Non-CoC funded agency jail advocates	Yes	Yes	Yes

**1B-1a. CoC’s Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.**

**Applicants must describe how the CoC:**

- 1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;**
- 2. communicates information during public meetings or other forums the CoC uses to solicit public information;**
- 3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and**
- 4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)**

1. The Mountainland CoC is comprised of representation from each of our three counties in our jurisdiction. Member agencies continuously solicit opinions and participation from other organizations that they work with in our geographical region. Additionally, the CoC partners with local city and county elected officials to promote and sponsor open public forums to discuss topics surrounding homelessness and affordable housing in each community. We also maintain a robust presence on social media, inviting all public comment. 2. Our membership participates in our public meetings in person, by phone, or electronically. All of our meeting minutes and agendas are sent out electronically through our mailing list, of which any interested party can sign up for, and are posted publicly on our website. Agendas are sent out the week prior to our public meetings and opinions and feedback are explicitly invited. 3. The public relations subcommittee of our CoC consists of member organizations alongside city and county representatives. In the last year, we have hosted two

public forums to discuss issues surrounding homelessness and housing and are planning a third for October 2019. The public relations subcommittee presents public feedback and opportunities of engaging the public at each CoC meeting to the full membership. They have a standing agenda item at each meeting. Additionally, at every CoC meeting, we leave time for an open forum discussion for each participating agency or entity to discuss opinions, concerns, successes, and failures. 4. At each of our public meetings, we have printed material and electronically available material. Our website minutes and agendas are posted in pdf format. At any public forum we provide accommodations for disabilities as needed.

**1B-2. Open Invitation for New Members.**

**Applicants must describe:**

- 1. the invitation process;**
  - 2. how the CoC communicates the invitation process to solicit new members;**
  - 3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;**
  - 4. how often the CoC solicits new members; and**
  - 5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC.**
- (limit 2,000 characters)**

1. The Mountainland CoC regularly recruits new membership through our member agencies, stakeholders, community partnerships, and service providers in our geographic region. Often invitations to attend CoC meetings come through agency contacts and sometimes these invitations come directly through the CoC lead when organizations are identified who are filling needs in our community and should be involved in conversations about making homelessness brief and non-recurring. 2. Potential members are solicited primarily through their contact with CoC members and staff or through contact through our website, social media, or e-newsletters. . 3. All invitation, orientation, agendas, minutes, and other CoC documents are available electronically. All CoC meetings and subcommittee meetings are available for attendance by phone. Additionally, we accommodate any disability by request. 4. New members are typically included every few months, and attend an orientation with CoC staff and engage in monthly CoC meetings. New members are voted on during CoC meetings and encouraged to participate in subcommittees. Our most recent inclusions are the Christian Center of Park City, Vantage Point, Mountainlands Community Health, and Community Health Connect. 5. Mountainland is committed to a diverse representation in our membership and also includes formerly homeless individuals as consultants on our subcommittees, specifically our by-name supportive services subcommittee. Member agencies also encouraged to include formerly and currently homeless individuals on their respective boards.

**1B-3. Public Notification for Proposals from Organizations Not Previously Funded.**

**Applicants must describe:**

**1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;**  
**2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;**  
**3. the date(s) the CoC publicly announced it was open to proposal;**  
**4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and**  
**5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.**  
**(limit 2,000 characters)**

1. Mountainlands posted a public RFP on their website and social media accounts on July 5th, 2019 and sent a mass email to the entire CoC membership the same day. The RFP was also posted on a nonprofit association newsletter on July 8th, 2019. The announcement also included a timeline with dates, deadlines, requirements, the rank and review process, and an invitation for all interested homeless service providers to attend a new project orientation on July 18th, 2018. Additionally, personal invitations were made by the collaborative applicant to agencies which expressed interest in a new project in 2018 but did not apply. One agency who had expressed interest in submitting a proposal for 2018 intended to submit a new project in 2019, but decided the week before the due date to collaborate with another agency as a subrecipient instead. This withdrawal was due to the opening of a new domestic violence shelter at the same time as the application, and the agency felt that they did not have the resources to submit and follow through with a proposal, even with one-on-one assistance. They plan to submit next year. 2. The process of accepting new project applications in the 2019 local competition was displayed publically and sent to all member agencies in the CoC. This also included a transparent pass/fail criteria to make sure that the project would be an allowable activity for the funding source. 3. The Mountainland CoC publicly announced that it was open to proposal on July 5th, 2019. 4. The CoC effectively communicates with individuals with disabilities by ensuring that our website and social media accounts are universally accessible, publishing all printed materials and requests as pdfs, and ensuring at all meetings regarding funding activities are accessible by phone or through other requested accommodations.

# 1C. Continuum of Care (CoC) Coordination

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## 1C-1. CoCs Coordination, Planning, and Operation of Projects.

**Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.**

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Yes
Head Start Program	Yes
Funding Collaboratives	Yes
Private Foundations	Yes
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	
non funded advocacy agencies	Yes

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**1C-2. CoC Consultation with ESG Program Recipients.**

**Applicants must describe how the CoC:**  
**1. consulted with ESG Program recipients in planning and allocating ESG funds;**  
**2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and**  
**3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.**  
**(limit 2,000 characters)**

1. The Mountainland CoC lead participated in ESG allocation and rank and review processes. When the application process opened, the CoC Collaborative Applicant met with all COC agencies who planned to apply. A roundtable open discussion ensued about the needs of our community and which projects would be prioritized locally as a CoC. We decided to take a collaborative approach to ESG funding rather than a competitive one. CoC agencies determined that we needed a new position of landlord outreach funded in order to facilitate opening additional affordable housing units. Agencies also felt that a domestic violence provider needed additional funds to support their comparative database. Additionally, ESG applicants decided to prioritize a new project request to open PSH units, and each referenced their support for this project in their applications. Due to the collaborative approach, the CoC received significantly more funds than the prior year and three new applicant agencies were funded.

2. CoC leadership offered one-on-one technical support for any agencies applying to ensure that the CoC priorities were adequately and strategically represented. Additionally, CoC staff work with all agencies receiving funding to ensure that they are in compliance with all of the policies and procedures of the CoC and that they are meeting the terms of their funding. Additionally, the CoC lead works in partnership with the ESG program to make sure that all recipients are prepared for their monitoring visits.

3. In the ESG local competition, the agencies in Mountainland CoC made it easy to communicate their needs about local homelessness and homelessness services by their willingness to collaborate and openly share information about their budget and program needs. During the ESG award process, the state lead agency explicitly stated that Mountainland was awarded additional funding because of the willingness of the applying agencies to be transparent and communicative about their needs.

**1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions.** Yes to both

**Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.**

**1C-2b. Providing Other Data to Consolidated Plan Jurisdictions.** Yes



**Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.**

**1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.**

**Applicants must describe:**

- 1. the CoC’s protocols, including protocols for coordinated entry and the CoC’s emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and**
- 2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality. (limit 2,000 characters)**

1. The Mountainland Continuum of Care prioritizes the safe placement of anyone fleeing domestic violence. With the adoption of last year's Emergency Transfer plan, as policy we utilize trauma-informed, victim-centered services to prioritize a client’s safety and maximizes client choice. 2. The Housing Authority of Utah County and Provo City Housing both give top priority to survivors of domestic violence for their Section 8 housing. Peace House and the Center for Women and Children in Crisis have worked for several years with Community Action Services and Food Bank to develop and disseminate a grant for housing support for survivors of dating and domestic violence, sexual assault, and stalking. Additionally, this year we were able to maximize our ESG funding by creating a new recipient/subrecipient project with the Christian Center of Park City and Peace House (the domestic violence shelter in Summit County.) This new funding partnership helps to support the new shelter beds opened this summer by Peace House in order to better meet the needs of this population. Also through ESG funds this year, we were able to fund a new landlord outreach position, housed by Community Action Services and Food Bank, that has an explicit priority to help house individuals and familiar coming from domestic violence situations and services with Utah County's Center for Women and Children in Crisis domestic violence shelter and Summit County's Peace House domestic violence shelter. This outreach position was identified as a priority by funded agencies in the CoC who wished to better address the needs of this vulnerable population. Both domestic violence shelters play a critical role in our CoC and by-name list subcommittees to help identify and address the safety and confidentiality of domestic violence survivors who come into our coordinated entry system.

**1C-3a. Training–Best Practices in Serving DV Survivors.**

**Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:**

- 1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and**

**2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence. (limit 2,000 characters)**

1. The Mountainland COC coordinates with the two domestic violence providers in our CoC, as well as the Utah Domestic Violence Coalition to provide annual training to all CoC members and Coordinated Entry staff to address best practices in serving survivors. 2. Many of our local Continuum agencies have entered into a written memorandum of understanding to participate in a collaborative effort to develop a concerted approach to better serve the needs of survivors of sexual assault, domestic violence, dating violence, and stalking within the Utah County region; work together to improve communication among the involved parties as well as with other related organizations and those that may choose to join the collaborative in the future; maintain policies and procedures that: 1) support confidentiality related to internal care of client records and that are designed to prevent sharing of confidential victim information with outside organizations and/or individuals without the documented consent of the survivor, and then only when the sharing of such information has a clear and demonstrable benefit to the victim; and 2) promote and encourage ongoing safety planning for victims of abuse (if appropriate), and that otherwise promote physical safety measures for victims; develop policies inclusive of age, immigration status, race, religion, sexual orientation, mental health condition, physical health condition, criminal record, or work in the sex industry; and work collaboratively to inform victims about services available from community services, programs, and resources.

**1C-3b. Domestic Violence–Community Need Data.**

**Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)**

Our domestic violence service providers participate heavily in CoC and subcommittees, including the local Coordinated Support Services committee, which meets twice a month, where they advocate for the needs of their clients and coordinate services of clients who have given permission to participate in this process, while still protecting their anonymity. The shelters maintain a close contact and a strong collaborative relationship with Continuum of Care members and other organizations in the community in order to share aggregate data relating to the special needs related to domestic violence, dating violence, sexual assault, and stalking, coordinate with other homeless and related services, and better respond to the needs of our clients and the community. Both agencies utilize the coordinated assessment tools such as the SPDAT as a part of their assessment process to the extent that it is acceptable to their clients. This enables them to leverage the resources of many organizations in behalf of their clients to maximize the benefit of these resources for their clients and avoid duplication of services. Additionally, because of the strong relationships that the domestic violence service providers have cultivated within the CoC, during the ESG competitive process, CoC agencies applying for this funding identified the need to fund additional data support for the Utah County domestic violence shelter, creating a new project request specifically for data support in the comparative database. Despite the extremely competitive ESG

process, this new position for data support for the domestic violence shelter was funded. Additionally the domestic violence shelter in Summit County partners as a subrecipient of ESG and CoC funding with Community Action Services and Food Bank and provides continual updates about the special needs of this population, particularly as they opened a new domestic violence shelter this year in order to better meet those needs in the community.

**\*1C-4. PHAs within CoC. Attachments Required.**

**Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC’s geographic area.**

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On
Provo City Housing		Yes-Both	Yes-Both
Housing Authority of Utah County		Yes-Both	Yes-Both

**1C-4a. PHAs’ Written Policies on Homeless Admission Preferences.**

**Applicants must:**

**1. provide the steps the CoC has taken, with the two largest PHAs within the CoC’s geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or**

**2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)**

The Mountainland CoC partners closely with the Provo City Housing Authority and Housing Authority of Utah County to adopt a homeless admission preference to housing. Both housing authorities are active in our by-name list discussions and work closely with outreach programs and other CoC agencies to make sure that the most vulnerable homeless individuals are given preference into housing programs that they qualify for. Our CoC has adopted the use of the SPDAT assessment tool to ensure that those who are most vulnerable are first served. We have written MOUs with both Housing Authority agencies to ensure that homeless individuals identified on our by-name list with high vulnerability are given admission preference.

**1C-4b. Moving On Strategy with Affordable Housing Providers.**

**Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.**

Yes

**If “Yes” is selected above, describe the type of provider, for example,**

**multifamily assisted housing owners, PHAs, Low Income Tax Credit (LIHTC) developments, or local low-income housing programs. (limit 1,000 characters)**

The Mountainland CoC has a move-on strategy where clients who are in good standing with their PSH vouchers are transferred to a regular section 8 voucher in order to move-on higher functioning individuals who have no longer need that level of support, opening up space for individuals who would not succeed in a housing program without additional wraparound support.

**1C-5. Protecting Against Discrimination.**

**Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)**

Mountainland CoC actively markets housing and supportive services to individuals regardless of race, color, national origin, religion, sex, gender identify, sexual orientation, age, familial status or disability, in compliance with Fair Housing. Our CoC policy requires member agencies to comply with fair housing laws. Our continuum’s policies and procedures around coordinated entry follow the Equal Access Final Ruling by providing training to entry level staff at each CoC member agency to provide a safe and culturally competent approach. On September 11th, 2017, the Mountainland CoC formally adopted an antidiscrimination policy with a grievance process for any agency violating tenets of the Equal Access ruling. Clients are instructed on their housing rights during their housing briefings and instructed on how to file complaints with Fair Housing. Our housing authorities and most CoC agencies have staff who are bilingual fluent to assist individuals with limited English proficiency. We partner with agencies specializing in working with families with disabled heads of household to ensure sensitivity and effective communication with disabled persons seeking housing services. Interpretation and translation services are provided when needed, and policies are in place to make reasonable accommodations for persons with disabilities. The Mountainland CoC is committed to providing services to all those in need, regardless of race, gender, sexual orientation, or sexual identity. All of our CoC members have undergone training in Fair Housing and antidiscrimination. In partnership with Equality Utah, an LGBTQ rights agency, we have implanted annual training on the CoC level and case management level to better serve the needs of homeless LGBT individuals. This included training on using inclusive (non-binary) language for entry to shelter, transitional housing, and other housing resources.

**\*1C-5a. Anti-Discrimination Policy and Training.**

**Applicants must indicate whether the CoC implemented an anti-discrimination policy and conduct training:**

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?	Yes
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2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?	Yes
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?	Yes

**\*1C-6. Criminalization of Homelessness.**

**Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC’s geographic area.**

1. Engaged/educated local policymakers:	<input checked="" type="checkbox"/>
2. Engaged/educated law enforcement:	<input checked="" type="checkbox"/>
3. Engaged/educated local business leaders:	<input checked="" type="checkbox"/>
4. Implemented communitywide plans:	<input type="checkbox"/>
5. No strategies have been implemented:	<input type="checkbox"/>
6. Other:(limit 50 characters)	
	<input type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>

**1C-7. Centralized or Coordinated Assessment System. Attachment Required.**

**Applicants must:**

- 1. demonstrate the coordinated entry system covers the entire CoC geographic area;**
- 2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and**
- 3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)**

1. The Mountainland CoC utilizes a unified coordinated entry system across all three counties in the entire geographic area. The CoC has chosen to use the VI-SPDAT and SPDAT, in alignment with the other CoCs in the state of Utah. Every point of entry into the homeless system utilizes the same coordinated entry assessments, from street outreach workers, to domestic violence services providers, to PSH programs in all three counties. 2. Due to our widespread and unified coverage at all points of entry, the coordinated entry process reaches

both individuals who are less likely to engage in services as well as individuals who are frequent service consumers. The Mountainland CoC strongly supports prioritizing services for the most vulnerable in our community, and agencies within the CoC are continually exploring new ways to reach those who are less likely to engage in services. Our Coordinated Support Services committee (by-name list committee) meets at least twice a month to staff and discuss the needs of individuals on our prioritized list, as well as individuals identified by law enforcement, community members, or outreach workers who have not yet engaged with service agencies but have been recognized as homeless in our community. Members of the CSS committee are specifically assigned individuals to seek and engage with and complete a coordinated entry assessment to expedite the path for services. 3. Our CSS committee regularly meets to discuss individuals by name who have been assessed at a higher vulnerability. The committee prioritizes individuals who have scored a 40+ on the SPDAT, a 12+ on the VISPDAT, or are identified as veterans, chronically homeless, or homeless youth. This ensures that those most vulnerable receive priority assistance with PSH, mental health services, addiction services, or other needed services. This also allows COC agencies to provide wrap-around services for the most vulnerable, as we coordinate around a specific individual's unique needs.

# 1D. Continuum of Care (CoC) Discharge Planning

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## 1D-1. Discharge Planning Coordination.

**Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).**

Foster Care:	<input checked="" type="checkbox"/>
Health Care:	<input checked="" type="checkbox"/>
Mental Health Care:	<input checked="" type="checkbox"/>
Correctional Facilities:	<input checked="" type="checkbox"/>
None:	<input type="checkbox"/>

# 1E. Local CoC Competition

## Instructions

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## \*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;	Yes
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;	Yes
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and	Yes
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes

## 1E-2. Project Review and Ranking–Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	Yes
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and	Yes
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes

## 1E-3. Project Review and Ranking–Severity of Needs and Vulnerabilities.

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**Applicants must describe:**  
 1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and  
 2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.  
 (limit 2,000 characters)

1..The Rank and Review Committee prioritized projects that served vulnerable subpopulations, including the chronically homeless, domestic violence victims, veterans, youth, and homeless families with children. Projects were also prioritized that showed successful outcomes, actively used SPDAT scores to serve individuals, and demonstrated a capacity to operate with low barriers. 2. During the selection process, the committee reviewed the applications for demonstrated commitment to housing first or low-barrier criteria for our vulnerable subpopulations. Capacity was assessed by program model, demonstrated wrap-around service partnerships, participation in coordinated entry and assessment, eligibility verification, and subpopulation priority. PSH projects serving the chronically homeless were given priority, as well as projects serving clients primarily with disabilities, zero income, or high SPDAT scores. Projects that demonstrated an increase in bed count from the previous years were also given priority because of the difficulty in our community of finding affordable housing units.

**1E-4. Public Postings–CoC Consolidated Application. Attachment Required.**

**Applicants must:**  
 1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or  
 2. check 6 if the CoC did not make public the review and ranking process; and  
 3. indicate how the CoC made public the CoC Consolidated Application—including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected—which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or  
 4. check 6 if the CoC did not make public the CoC Consolidated Application.

Public Posting of Objective Review and Ranking Process		Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing, Project Listings	
1. Email	<input checked="" type="checkbox"/>	1. Email	<input type="checkbox"/>
2. Mail	<input type="checkbox"/>	2. Mail	<input type="checkbox"/>
3. Advertising in Local Newspaper(s)	<input checked="" type="checkbox"/>	3. Advertising in Local Newspaper(s)	<input type="checkbox"/>
4. Advertising on Radio or Television	<input type="checkbox"/>	4. Advertising on Radio or Television	<input type="checkbox"/>

5. Social Media (Twitter, Facebook, etc.)	<input checked="" type="checkbox"/>	5. Social Media (Twitter, Facebook, etc.)	<input type="checkbox"/>
6. Did Not Publicly Post Review and Ranking Process	<input type="checkbox"/>	6. Did Not Publicly Post CoC Consolidated Application	<input type="checkbox"/>

**Applicants must check at least one box under each heading.**

**1E-5. Reallocation between FY 2015 and FY 2018.**

**Applicants must report the percentage of the CoC’s ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.**

**Reallocation: 0%**

**1E-5a. Reallocation–CoC Review of Performance of Existing Projects.**

**Applicants must:**

- 1. describe the CoC written process for reallocation;**
  - 2. indicate whether the CoC approved the reallocation process;**
  - 3. describe how the CoC communicated to all applicants the reallocation process;**
  - 4. describe how the CoC identified projects that were low performing or for which there is less need; and**
  - 5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.**
- (limit 2,000 characters)**

1. The Mountainland written process for reallocation is as follows:  
 The Rank and Review committee may review funds from renewal projects for reallocation if renewal projects have:

- Low utilization rates
- A history of returning high percentages of project funds (more than 10%) to HUD
- A history of serving ineligible clients
- Underperformed on APR goals without reasonable cause (indicated in monitoring reports)
- Continue to manage project models that are low priority for the CoC and/or HUD

Renewal project applicants who have a portion of their proposed budget decreased or rejected by the CoC will receive notification by letter from the CoC. Rejected projects will be notified at least 15 days before the final submission of the Consolidated Application.

2. The CoC approved the reallocation process. 3. All applicants were given a copy of our rank and review process, which details the reallocation process. It was also posted on our website and covered during our orientation. 4. The rank and review committee reviewed the performance, relevance, and priority of all submitted projects and made recommendations for reallocation based on our transparent criteria. 5. While none of our projects were deemed low-performing, the rank and review committee did determine that one project was being

underutilized due to the percentage of drawdowns in comparison with the other projects. All projects with funding that was reallocated were notified by email and then with a follow-up call by the collaborative applicant.

## DV Bonus

### Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at <https://www.hudexchange.info/program-support/my-question/>

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**Warning! The CoC Application score could be affected if information is incomplete on this formlet.**

### 1F-1 DV Bonus Projects.

**Applicants must indicate whether the CoC is Yes requesting DV Bonus projects which are included on the CoC Priority Listing:**

**1F-1a. Applicants must indicate the type(s) of project(s) included in the CoC Priority Listing.**

1. PH-RRH	<input type="checkbox"/>
2. Joint TH/RRH	<input checked="" type="checkbox"/>
3. SSO Coordinated Entry	<input type="checkbox"/>

**Applicants must click "Save" after checking SSO Coordinated Entry to view questions 1F-3 and 1F-3a.**

### \*1F-2. Number of Domestic Violence Survivors in CoC's Geographic Area.

**Applicants must report the number of DV survivors in the CoC's geographic area that:**

Need Housing or Services	854.00
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the CoC is Currently Serving	409.00
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**1F-2a. Local Need for DV Projects.**

**Applicants must describe:**

- 1. how the CoC calculated the number of DV survivors needing housing or service in question 1F-2; and**
- 2. the data source (e.g., HMIS, comparable database, other administrative data, external data source).**  
**(limit 500 characters)**

1. During the past year, 851 survivors of domestic violence reached out in need of housing or services from the Center for Women and Children in Crisis. Of these individuals, 409 were served through shelter, transitional housing, and housing first services. 2. This number was calculated through records kept by the CWCIC staff in Apricot (an HMIS equivalent service). All individuals who were served or sought services but were unable to receive services from CWCIC were tracked in this system.

**1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.**

**Applicants must provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing—using the list feature below.**

<b>Applicant Name</b>	<b>DUNS Number</b>
Center for Women ...	926058561

## 2A. Homeless Management Information System (HMIS) Implementation

**Intructions:**

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at <https://www.hudexchange.info/program-support/my-question/>

**Resources:**

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The FY 2019 CoC Program Competition Notice of Funding Availability at:

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**2A-1. HMIS Vendor Identification.** Eccovia Solutions

**Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.**

**2A-2. Bed Coverage Rate Using HIC and HMIS Data.**

**Using 2019 HIC and HMIS data, applicants must report by project type:**

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	80	34	40	86.96%
Safe Haven (SH) beds	0	0	0	
Transitional Housing (TH) beds	64	27	29	78.38%
Rapid Re-Housing (RRH) beds	28	0	28	100.00%
Permanent Supportive Housing (PSH) beds	148	8	140	100.00%
Other Permanent Housing (OPH) beds	0	0	0	

**2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.**

**For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:**

**1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and  
2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.  
(limit 2,000 characters)**

There was a mistake made on our 2019 HIC submission and one project with 8 beds was not listed as not being in HMIS. However, all 8 of these beds are in fact in HMIS, which brings our coverage rate for transitional housing to 100%.

NOTE: The ES coverage rate also should have been 100%, as FACC – Onsite Emergency shelter was also not marked as being in HMIS.

**\*2A-3. Longitudinal System Analysis (LSA) Submission.**

**Applicants must indicate whether the CoC submitted its LSA data to HUD in HDX 2.0.** Yes

**\*2A-4. HIC HDX Submission Date.**

**Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX).  
(mm/dd/yyyy)** 04/30/2019

## 2B. Continuum of Care (CoC) Point-in-Time Count

### Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at <https://www.hudexchange.info/program-support/my-question/>

#### Resources:

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**Warning! The CoC Application score could be affected if information is incomplete on this formlet.**

**2B-1. PIT Count Date.** 01/23/2019

**Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).**

**2B-2. PIT Count Data–HDX Submission Date.** 04/30/2019

**Applicants must enter the date the CoC submitted its PIT count data in HDX (mm/dd/yyyy).**

**2B-3. Sheltered PIT Count–Change in Implementation.**

**Applicants must describe:**

**1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and**

**2. how the changes affected the CoC’s sheltered PIT count results; or**  
**3. state “Not Applicable” if there were no changes.**

**(limit 2,000 characters)**

Not applicable

**\*2B-4. Sheltered PIT Count–Changes Due to Presidentially-declared Disaster.**

**Applicants must select whether the CoC No  
added or removed emergency shelter,**



**transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC’s 2019 sheltered PIT count.**

**2B-5. Unsheltered PIT Count–Changes in Implementation.**

**Applicants must describe:**

- 1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and**
  - 2. how the changes affected the CoC’s unsheltered PIT count results; or**
  - 3. state “Not Applicable” if there were no changes.**
- (limit 2,000 characters)**

1. From 2018 to 2019, we made some adjustments to our PIT unsheltered count in order to meet two goals. One- to capture a better snapshot of those homeless individuals who are not easily found because of living in campgrounds or vehicles. And two- to facilitate a greater comfort level for the individuals being counted in order to get more complete and more accurate data. To this end, we enlisted the help of a local church that was willing to open their gym for and overnight "movie night" on the Thursday and Friday nights of the count. They widely publicized this movie night through the homeless community, and then allowed our PIT teams to come and do a count. This helped us to bring people to our survey teams who usually remain hidden and we were able to survey people we would not otherwise have found. Additionally, we began working in October 2018 with law enforcement and outreach teams to create "hot spots" where we knew homeless individuals were camping. We created two "hot spots" teams that went specifically to these campgrounds, including plainclothes police officers if the areas were dangerous. This year we also began using an app for the count, rather than paper versions. For our second goal, we decreased the size of the survey teams and made sure that each PIT team had a front-facing service provider as the lead so that each person taking the survey would have a familiar face and someone who they trusted. 2. We found that our PIT unsheltered count was slightly higher than previous years and was comprised of a more diverse group than we had previously captured. But most of all, we found that our data was more complete and more accurate because of the comfort level of the survey takers with the service provider in each group. Homeless individuals taking the survey felt more comfortable giving personal information to someone they knew, rather than a volunteer that they did not know.

**\*2B-6. PIT Count–Identifying Youth Experiencing Homelessness.**

**Applicants must:**

**Indicate whether the CoC implemented specific measures to identify youth experiencing homelessness in their 2019 PIT count.** Yes

**2B-6a. PIT Count–Involving Youth in Implementation.**

**Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:**

- 1. plan the 2019 PIT count;**
  - 2. select locations where youth experiencing homelessness are most likely to be identified; and**
  - 3. involve youth in counting during the 2019 PIT count.**
- (limit 2,000 characters)**

1. The Mountainland Continuum of Care worked with a large PIT planning committee in the months preceding the PIT count. This committee included agencies that serve homeless youth, street outreach workers, agencies that serve homeless families and unaccompanied youth, and formerly homeless individuals. 2. With the assistance of law enforcement and street outreach workers, we created "hot spots" maps of all the locations in our geographic area that may have identified homeless youth. We also connected with service agencies such as Community Action, Food and Care Coalition, and Wasatch Vantage Point Youth Shelter to help identify places of entry that may help identified homeless youth. 3. We utilized the advice and expertise of formerly homeless individuals, including homeless youth and adults who were homeless as youth in our community. Additionally, we partnered with a social work class at Brigham Young University to help with the unsheltered morning count, so that if we encountered homeless youth, they would be engaging with CoC volunteers who were their approximate age- in the 18-26 category.

**2B-7. PIT Count–Improvements to Implementation.**

**Applicants must describe the CoC’s actions implemented in its 2019 PIT count to better count:**

- 1. individuals and families experiencing chronic homelessness;**
  - 2. families with children experiencing homelessness; and**
  - 3. Veterans experiencing homelessness.**
- (limit 2,000 characters)**

1. PIT planning began in Sept. 2018, and included service providers and formerly homeless individuals. Wasatch worked with the local police to create a “hot spots” list of known locations of chronically homeless individuals. Experienced case workers and outreach workers canvassed this subset of our list, believing (correctly) that some of the most vulnerable in our community would be more willing to talk to a familiar face. We enlisted a local church to sponsor two overnight “movie nights” and spread the word through our homeless community. They allowed us to come in and administer surveys to those who were staying overnight. This allowed us to canvas many people who normally cannot be found for PIT. Street outreach was given a list of names by the by-name committee of chronically homeless in the area and assisted us by specifically looking for those individuals and anyone camping with them. Additionally, Utah created an app to geo-tag locations for greater ease of outreach workers finding individuals who were canvassed. We found this app to be a significant improvement over utilizing paper surveys. 2. Our RRH service providers and school liaisons helped provide insight on what locations might have homeless families with children. We utilized the expertise of Wasatch Mental Health street outreach teams and law enforcement to search for homeless families. Community Action and Food and Care Coalition also

assisted by administering surveys to families who came in during PIT for day services. 3. We partnered with the VA, who sent a person who directed a team and helped administer surveys. She provided valuable insight because many of the veterans who work with her do not engage with other service providers. We verified those who self-identified as veterans with the VA in order to get an accurate count and ensure they would be connected to VA resources.

## **3A. Continuum of Care (CoC) System Performance**

### **Instructions**

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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**Warning! The CoC Application score could be affected if information is incomplete on this formlet.**

### **\*3A-1. First Time Homeless as Reported in HDX.**

**Applicants must:**

Report the Number of First Time Homeless as Reported in HDX.	956
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#### **3A-1a. First Time Homeless Risk Factors.**

**Applicants must:**

- 1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;**
- 2. describe the CoC’s strategy to address individuals and families at risk of becoming homeless; and**
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)**

1. The Mountainland CoC engages with local assistance programs and 211 to reach precariously housed individuals and families, and to identify trends in characteristics leading to first-time homeless experiences. These risk factors are addressed by CoC planners and providers and include victimization, rental history, landlord relationships, habitability of housing, language/cultural barriers, lease violations, inability to pay rent, illegal evictions, discrimination, substance abuse, mental illness, institutional history, lack of support network, aging out of foster care, and jail or hospital discharge. 2. The CoC is committed to expanding our use of diversion to assist in keeping people from experiencing first-time homeless. Front-door contact agency staff from CoC agencies, such

as 211 and intake workers are being utilized in a strategic CoC plan to coordinate our diversion efforts. Ongoing training has commenced regarding diversion strategy best-practices nationwide. The Mountainland CoC staff has implemented diversion training through the front-line workers at United Way’s 211 program to help mitigate first-time homelessness at first contact. CoC also offers services and education to help mitigate risk factors such as landlord engagement and mediation, landlord outreach and services education, tenant rights and responsibilities classes, homeless prevention rental assistance, and outreach through social services, churches, hospitals, schools, and employers. Additionally, the CoC in partnership with Provo City created a Housing First Fund to be utilized for diversion, rental assistance, deposit assistance, and other incidental expenses related to gaining and maintaining housing. This fund has frequently been utilized to prevent families and individuals from experiencing first-time homelessness. 3. United Way employs staff and interns to facilitate strategic planning with regard to mitigating first-time homelessness in our community.

**\*3A-2. Length of Time Homeless as Reported in HDX.**

**Applicants must:**

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.	212
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**3A-2a. Strategy to Reduce Length of Time Homeless.**

**Applicants must:**

- 1. describe the CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;**
  - 2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and**
  - 3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the length of time individuals and families remain homeless.**
- (limit 2,000 characters)**

1. The Mountainland CoC has been committed to a “no wrong door” approach to CEA for years, which was fully implemented in all HMIS-participating agencies November 1st, 2017. Our commitment is to help make homelessness brief, rare, and non-recurring. We continue to use and develop strategies for effective diversion in our community utilizing front-door agencies, including the adoption of United Way’s 211 team as trained front-line diversion workers. The Mountainland CoC CEA process includes both CoC and non-CoC funded agencies in our community that meet together twice a month to case conference the most difficult to house clients in our community. The Coordinated Support Services committee also functions as our by-name committee. Additionally, through the use of United Way of Utah County’s 211 front-line workers and CoC funded and non-funded agencies front-line workers, we can quickly identify first-time homeless individuals and families who present for services at any point of entry. Our street outreach team, led by Wasatch Mental Health, also quickly identifies newly homeless individuals or families in our community and quickly makes a warm hand-off to the appropriate service

agency to meet their needs. 2. Our by-name list is sorted based on the highest SPDAT scores, chronic status, veteran status, and homeless youth status. We prioritize through coordinated assessment families and individuals in our community who have the longest period of homelessness. Clients typically receive vouchers for PSH within seven days of assessment. 3. United Way of Utah County's CoC Program Coordinator oversees the committee that determines the CoC's strategy to reduce the length of time individuals and families remain homeless.

**\*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.**

**Applicants must:**

	Percentage
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	41%
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	90%

**3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.**

**Applicants must:**

- 1. describe the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;**
- 2. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;**
- 3. describe the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and**
- 4. provide the organization name or position title responsible for overseeing the CoC's strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.**

**(limit 2,000 characters)**

1. The CoC is committed to increasing the percentage of individuals and families who exit to permanent housing. The CoC is making great strides to overcome some of our geographical obstacles, such as a low vacancy rate, high college student population, and a housing market in which affordable housing is not prioritized. Our housing authorities have worked with local developers and business leaders to renovate and master-lease additional PSH units, creating 36 new units in the last year with another 27 opening in Oct 2019. Our by-name list committee works in tandem with PSH providers to identify individuals in shelters, TH, and rapid rehousing programs and help them

exit to permanent housing. As we increase our inventory of PSH, specifically projects that follow a Housing First model, our rate of successful exits into permanent housing destinations has also increased. 2. Provo City Housing and Housing Authority of Utah County partner with Wasatch Mental Health and Utah County Substance Abuse to ensure that individuals exiting shelter, TH, and rapid rehousing exit into permanent housing destinations. Community Action also assists families coming from shelter, TH, and rapid rehousing exit into permanent destinations. 3. Our high permanent housing retention rates are largely due to the wrap-around services provided by our CoC member agencies. Services provided include regular home visits, psychotherapy, medication management, psychiatric services, healthcare services, case management, employment counseling, and life-skills. The CoC has learned through experience that individuals in PSH can succeed in retaining their housing with appropriate support, and we continually expand our CoC membership to agencies who can provide those supports. 4. Wasatch Mental Health and Utah County Substance Abuse provide in the in-home services in partnership with Housing Authority of Utah County and Provo City Housing to ensure that individuals and families retain their housing.

**\*3A-4. Returns to Homelessness as Reported in HDX.**

**Applicants must:**

	Percentage
1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	16%
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	7%

**3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.**

**Applicants must:**

- 1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;**
- 2. describe the CoC’s strategy to reduce the rate of additional returns to homelessness; and**
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)**

1. The Mountainland CoC utilizes HMIS data, Coordinated Support Services meetings twice a month, and VI-SPDAT and SPDAT scores to identify individuals and persons in families who return to homelessness. 2. The CoC’s strategy to reduce the rate of additional returns to homelessness includes case conferencing for individuals who are in danger of losing their housing, coordination on such persons through our Coordinated Support Services meetings, partnerships facilitating open communication between the service agencies providing wrap-around services for clients in PSH programs and PSH providers, a private Housing First Fund (flex fund) that can be used to mitigate financial reasons for pending eviction, and a consistent effort to incentivize

tenant education and responsibility. Due to the CoC's commitment to a Housing First approach, tenants who are struggling to maintain their housing in PSH programs are quickly identified and given additional support in the form of wrap-around services and advocacy. Additionally, in the last year, front line workers at United Way of Utah County's 2-1-1 referral call center were trained on Diversion protocols with the intention of helping to reduce returns to homelessness and first-time homelessness in the Mountainland geographical region. 3. Wasatch Mental Health and Utah County Substance Abuse provide many of the wrap-around services available to clients in PSH programs. Provo City Housing Authority and Housing Authority of Utah County spearhead identifying individuals in PSH programs who are struggling to maintain housing. United Way of Utah County manages the Housing First Fund and 2-1-1 referrals for individuals who reach out who are precariously housed, as well as diversion training and strategy, and Community Action Services and Food Bank leads tenant education.

**\*3A-5. Cash Income Changes as Reported in HDX.**

**Applicants must:**

	Percentage
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	18%
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	47%

**3A-5a. Increasing Employment Income.**

**Applicants must:**

- 1. describe the CoC's strategy to increase employment income;**
  - 2. describe the CoC's strategy to increase access to employment;**
  - 3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and**
  - 4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment.**
- (limit 2,000 characters)**

1. The Mountainland CoC partners with many local programs and agencies, such as Utah Defendant/Offender Workplace Development Program, Job Corps, People Helping People, VA Employment and the Department of Workforce Services to help clients access opportunities for employment. Additionally, we partner with Deseret Industries to help provide job coaching and job skills trainings that help our clients to increase their employment income by increasing their job skills. 2. Many of our CoC program-funded agencies have SOAR trained case managers which helps to facilitate clients' access to mainstream employment agencies. The CoC also facilitates trainings on employment opportunities, access to job fairs, and updated information on programs that can help clients increase income or access employment



opportunities. 3. Many of our clients are employed at Deseret Industries, which provides part-time job opportunities for individuals who are homeless, precariously housed, disabled, or exiting an institution. During their employment, they have access to job skills workshops, job fairs, and other resources that are specifically designed to help connect them with mainstream employment agencies. Many of our agencies also partner with Vocational Rehabilitation to help get individuals who disabled placed with agencies or companies that can support them. 4. United Way of Utah County staff provide advertisement of new employment opportunities and training for case managers on access to mainstream employment organizations. Community Action provides Bridges out of Poverty training, and DWS provides mainstream employment services.

### **3A-5b. Increasing Non-employment Cash Income.**

**Applicants must:**

- 1. describe the CoC's strategy to increase non-employment cash income;**
- 2. describe the CoC's strategy to increase access to non-employment cash sources;**
- 3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.**

1. CoC-funded projects are required to provide case management assistance to help clients connect with non-employment cash income that they are entitled to and maintain their benefits, once awarded. In the past year, the CoC has taken special interest in outcome measures reporting clients enrolled in programs who increase their non-employment cash benefits by agencies seeking ESG, State, or CoC funding. Grants that are currently funded and will be up for renewal in the next year will be tied very closely to meeting outcome goals around increased non-employment cash benefits by these funded agencies. 2. The CoC coordinates annual trainings with DWS about mainstream benefits and other non-employment cash benefits for all members and agencies, highlighting new or changing resources. Additionally, some CoC member agencies have navigator positions onsite to help walk clients through the process of eligibility for non-employment cash benefits. 3. United Way of Utah County and Community Action Services and Food Bank organize these trainings.

### **3A-5c. Increasing Employment. Attachment Required.**

**Applicants must describe how the CoC:**

- 1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and**
  - 2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being.**
- (limit 2,000 characters)**

1. The Mountainland CoC partners with many local programs and agencies,

such as Utah Defendant/Offender Workplace Development Program, Job Corps, People Helping People, VA Employment and the Department of Workforce Services to help increase opportunities for employment specifically for homeless individuals in our community. Additionally, we partner with Deseret Industries to help facilitate job coaching and job skills trainings that help our clients qualify for employment positions by increasing their job skills. Many of our CoC program-funded agencies have SOAR trained case managers which helps to facilitate clients' access to private employment agencies. The CoC also facilitates trainings on employment opportunities, access to job fairs, and updated information on programs that can help clients increase access to employment opportunities. 2. The CoC has a formal partnership in place with DWS to help increase access across the state to employment opportunities and give homeless individuals or formerly homeless individuals priority in placement for training and support that they need to secure and keep employment. The CoC also coordinates with DWS to provide an employment counselor who is specifically trained to work with homeless individuals and families, and provides support for our CoC-funded agencies. This counselor works with families receiving TANF RRH, individuals placed in PSH, and veterans. Additionally, DWS provides assistance for persons on an employment plan, intensive employment preparation, job seek skills, and job search. DWS provides employer financial incentives for companies who employ persons with a wide variety of barriers, including homelessness. DWS also provides support with GED programs, adult high school, short-term training, and apprenticeships. DWS is actively involved with the CoC and subcommittees.

**3A-5d. Promoting Employment, Volunteerism, and Community Service.**

**Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:**

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	<input type="checkbox"/>
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	<input type="checkbox"/>
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	<input type="checkbox"/>
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	<input type="checkbox"/>
5. The CoC works with organizations to create volunteer opportunities for program participants.	<input type="checkbox"/>
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	<input type="checkbox"/>
7. Provider organizations within the CoC have incentives for employment.	<input type="checkbox"/>
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	<input type="checkbox"/>

**3A-6. System Performance Measures 05/31/2019  
 Data–HDX Submission Date**

**Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)**

## 3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

### Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at <https://www.hudexchange.info/program-support/my-question/>

**Resources:**

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<https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources>

The FY 2019 CoC Program Competition Notice of Funding Availability at:  
<https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices>

**Warning! The CoC Application score could be affected if information is incomplete on this formlet.**

### 3B-1. Prioritizing Households with Children.

**Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.**

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
2. Number of previous homeless episodes	<input checked="" type="checkbox"/>
3. Unsheltered homelessness	<input checked="" type="checkbox"/>
4. Criminal History	<input type="checkbox"/>
5. Bad credit or rental history	<input type="checkbox"/>
6. Head of Household with Mental/Physical Disability	<input checked="" type="checkbox"/>

### 3B-1a. Rapid Rehousing of Families with Children.

**Applicants must:**

- 1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;**
- 2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once**

**assistance ends; and**  
**3. provide the organization name or position title responsible for overseeing the CoC’s strategy to rapidly rehouse families with children within 30 days of them becoming homeless. (limit 2,000 characters)**

1. The two domestic violence shelters in our CoC, along with Community Action Services and Food Bank partner in order to rehouse any families with children within 30 days of becoming homeless. Families who enter Community Action’s shelter program or a DV program are assessed through our coordinated entry process at the time they present to one of these agencies. Housing search begins within 1-7 days of assessment with a placement goal of 2-3 weeks. The CoC maintains an updated list of vacant housing and continually recruits landlords who are willing to accept high-risk families. Additionally, the CoC makes use of a Housing First Fund to assist in quickly housing families. Community Action assists homeless families in finding housing and negotiating with landlords, and will be expanding these services through a newly funded landlord outreach position. Families with children have priority in PSH units and families with higher risk factors are a higher priority for RRH funding. 2. Once families are placed in housing, the housing authorities partner with local service agencies to help ensure wrap-around services. Ongoing case management and education services are available through Wasatch Mental Health and Community Action. When families are in danger of losing housing funded through a voucher program, the Housing Authority notifies the agency working with that family to provide additional support. Additionally, the CoC’s Housing First Fund assists with diversion and assistance in maintaining housing after placement. 3. Community Action leads the strategic planning and RRH for homeless families to be rehoused within 30 days.

**3B-1b. Antidiscrimination Policies.**

**Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing.**

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.	<input checked="" type="checkbox"/>
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.	<input checked="" type="checkbox"/>
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	<input checked="" type="checkbox"/>
4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.	<input checked="" type="checkbox"/>

**3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing**

**Needs.**

**Applicants must indicate whether the CoC’s strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:**

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	Yes
3. LGBT youth homelessness	Yes
4. Exits from foster care into homelessness	Yes
5. Family reunification and community engagement	Yes
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

**3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.**

**Applicants must check all that apply that describes the CoC’s current strategy to prioritize unaccompanied youth based on their needs.**

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
2. Number of Previous Homeless Episodes	<input checked="" type="checkbox"/>
3. Unsheltered Homelessness	<input checked="" type="checkbox"/>
4. Criminal History	<input checked="" type="checkbox"/>
5. Bad Credit or Rental History	<input checked="" type="checkbox"/>

**3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.**

**Applicants must describe how the CoC increased availability of housing and services for:**

- 1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive; and**
  - 2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive.**
- (limit 3,000 characters)**

1. One of the major strategies that the Mountainland CoC has employed to increase resources or more effectively utilize existing resources for youth homelessness has been to facilitate partnerships and collaborations with agencies working with homeless youth. Within the Mountainland CoC

jurisdiction is a shelter for unaccompanied youth, which pursues new RHY NOFAs as they are announced. The CoC has facilitated discussions between the youth shelter and the Department of Human Services youth programs about how to better utilize the housing we currently have and strategies for increasing funding for youth housing in the future. The CoC also participates in a statewide initiative on awareness surrounding youth homelessness. The CoC coordinates with the Department of Child and Family Services to focus on youth aging out of the foster care system and has agreements in place with the housing authority agencies for set-aside units for youth aging out of the foster care system. Additionally, the CoC maintains relationships with housing providers who specifically have set-asides for youth aging out of foster care in order to facilitate a smooth entry for youth when units become available. 2. The Mountainland CoC's youth homeless shelter partners with street outreach workers to specifically address the needs of unaccompanied youth who are unsheltered. Youth who are unsheltered and contacted by street outreach workers are fast-tracked into shelter services to quickly begin the process of permanently housing them. Additionally, through our coordinated entry process and "no wrong door" approach, the CoC can quickly identify youth presenting at any service agency who are unsheltered and unaccompanied. Our CSS committee discusses unaccompanied, unsheltered youth by-name in our bi-weekly meetings and matches them with housing programs or set-aside units. Additionally, our Housing First Fund can help to quickly place unaccompanied homeless youth in housing that may not qualify for other types of financial assistance, such as shared student housing, by covering move-in costs, past-due rent, utility hookup fees, application fees, and other incidental fees. In the past year, the CoC has strengthened relationships with Vantage Point, the youth shelter in our geographic region, by providing one-on-one data and technical support for their HMIS entry, engaging them more robustly in subcommittees relevant to youth homelessness, written letters of support in their attempts to acquire additional beds for unsheltered youth, and brainstormed additional supportive activities to engage unsheltered youth in educational, vocational, and life skills training. Out of these discussions the shelter is exploring expanding day services with sheltered and unsheltered youth in their program in order to help them break the cycle of poverty and create educational and vocational opportunities. With CoC support, these discussions about expansion and funding are beginning in earnest.

**3B-1d.1. Youth Experiencing Homelessness—Measuring Effectiveness of Housing and Services Strategies.**

**Applicants must:**

- 1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;**
- 2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and**
- 3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)**

1. The Mountainland CoC utilizes the state-sponsored HMIS database to measure and track the placements of homeless youth, both previously sheltered and unsheltered. Additionally, data collected from the VI-SPDAT and SPDAT

coordinated assessment is used to inform policies for our CoC surrounding homeless youth. 2. The CSS committee, or by-name committee, tracks the placements of unaccompanied youth who have been assessed through our coordinated assessment. Monthly placement goals for unaccompanied youth are determined by this committee and as units become available, these individuals are discussed and contacted for housing placement. Data from the HMIS database is used to determine placements and clients actively in services who have yet to be placed. 3. The Mountainland CoC believes this to be an effective way to determine the effectiveness of its strategy because by identifying unaccompanied youth as a special subcategory of homelessness, the changes in population of homeless youth and placement of homeless youth can be more easily identified and tracked. The HMIS database is an effective tool to help track placements and availability of housing and services because it is maintained and updated with data from the entire state, is HUD compliant, and is a proven and reliable tool.

**3B-1e. Collaboration–Education Services.**

**Applicants must describe:**

- 1. the formal partnerships with:**
  - a. youth education providers;**
  - b. McKinney-Vento LEA or SEA; and**
  - c. school districts; and**
  
- 2. how the CoC collaborates with:**
  - a. youth education providers;**
  - b. McKinney-Vento Local LEA or SEA; and**
  - c. school districts.**

**(limit 2,000 characters)**

1. The Mountainland CoC staffs an Education Subcommittee, which includes youth education providers, an LGBTQ resource center, Community Action, DCFS, a youth shelter, Head Start, the DV shelter, Job Corps, and CoC staff. This subcommittee meets monthly to share resources, referrals, and to strategically plan for our Continuum. This committee is also consulted about PIT methodology. Member agencies involved in the Education Subcommittee have formal MOUs in place to coordinate services. These include youth education providers, SEA and LEA, school districts, Mountainland Head Start, and United Way’s Help Me Grow program. Additionally, local school districts have a formal policy in place to post McKinney-Vento Homeless Assistance Act information for parents on their website and in the front office at each school. Registration forms for local school districts also ask questions specifically relating to housing status. 2. Part of the Education Subcommittee includes school liaisons who provide education to CoC members regarding the McKinney-Vento Act. Our Local Education Agency is also involved with supporting our Education Subcommittee. Local school district liaisons collaborate with the CoC to ensure that housing referral cards and brochures are readily available, and partner with the domestic violence shelter to help provide transportation to youth educational providers.

**3B-1e.1. Informing Individuals and Families Experiencing Homeless about**

**Education Services Eligibility.**

**Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services. (limit 2,000 characters)**

The Mountainland CoC policies and procedures for informing homeless clients about eligibility for education services include: the utilization of 2-1-1 as a general informational directory; assistance from case managers at CoC partner agencies to apply for educational services; one-on-one consultation with outreach workers for special subpopulations, such as veterans; and information posted on the Mountainland Continuum of Care website. Additionally, annually, the Mountainland CoC holds informational trainings on mainstream benefits and educational resources in the area, so that case managers and intake workers across the continuum are informed and able to quickly connect individuals and families with educational services. New educational services, classes, and opportunities are also frequently sent out by email to all of our CoC agencies or presented in our CoC meetings. The CoC also coordinates with DWS to provide an employment counselor who is specifically trained to work with homeless individuals and families, and provides support for our CoC-funded agencies. This counselor works with families receiving TANF RRH, and veterans. DWS also provides assistance for persons on an employment plan, intensive employment preparation, job seek skills, and job search. DWS provides employer financial incentives for companies who employ persons with a wide variety of barriers, including homelessness. DWS also provides support with GED programs, adult high school, short-term training, and apprenticeships. DWS is actively involved with the CoC and subcommittees.

**3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.**

**Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.**

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	Yes	No
Head Start	Yes	No
Early Head Start	No	No
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	No
Healthy Start	No	No
Public Pre-K	No	Yes
Birth to 3 years	Yes	No
Tribal Home Visting Program	No	No
Other: (limit 50 characters)		



**3B-2. Active List of Veterans Experiencing Homelessness.**

Applicant must indicate whether the CoC uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC. Yes

**3B-2a. VA Coordination–Ending Veterans Homelessness.**

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness. Yes

**3B-2b. Housing First for Veterans.**

Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach. Yes

**3B-3. Racial Disparity Assessment. Attachment Required.**

Applicants must:  
 1. select all that apply to indicate the findings from the CoC’s Racial Disparity Assessment; or  
 2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

1. People of different races or ethnicities are more likely to receive homeless assistance.	<input checked="" type="checkbox"/>
2. People of different races or ethnicities are less likely to receive homeless assistance.	<input type="checkbox"/>
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	<input type="checkbox"/>
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	<input checked="" type="checkbox"/>
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	<input type="checkbox"/>
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	<input type="checkbox"/>
7. The CoC did not conduct a racial disparity assessment.	<input type="checkbox"/>

**3B-3a. Addressing Racial Disparities.**

Applicants must select all that apply to indicate the CoC’s strategy to address any racial disparities identified in its Racial Disparities

**Assessment:**

1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.	<input checked="" type="checkbox"/>
2. The CoC has identified the cause(s) of racial disparities in their homeless system.	<input checked="" type="checkbox"/>
3. The CoC has identified strategies to reduce disparities in their homeless system.	<input checked="" type="checkbox"/>
4. The CoC has implemented strategies to reduce disparities in their homeless system.	<input checked="" type="checkbox"/>
5. The CoC has identified resources available to reduce disparities in their homeless system.	<input checked="" type="checkbox"/>
6: The CoC did not conduct a racial disparity assessment.	<input type="checkbox"/>

## 4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

**Instructions:**

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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**Warning! The CoC Application score could be affected if information is incomplete on this formlet.**

### 4A-1. Healthcare–Enrollment/Effective Utilization

**Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.**

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	Yes	Yes
Other: (limit 50 characters)		

#### 4A-1a. Mainstream Benefits.

**Applicants must:**

- 1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;**
- 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;**
- 3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in**

**health insurance;**  
**4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and**  
**5. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits.**  
**(limit 2,000 characters)**

1. The CoC partners with the Department of Workforce services to provide an annual training for all CoC agencies on mainstream benefits available, how to apply for mainstream benefits, and any new changes or developments with mainstream benefits. Additionally, DWS is involved on a CoC and subcommittee level to inform the CoC executive committee and member agencies of any upcoming changes to benefits. 2. The CoC coordinates annual trainings with DWS about mainstream benefits for all members and agencies, highlighting new or changing resources. Additionally, the CoC sends out a monthly electronic newsletter to all CoC agencies with up-to-date information and programmatic changes. 3. Agencies in the CoC have specifically-trained staff members to help clients apply for health insurance that they are eligible for. Additionally, the CoC staff provides training in our monthly CoC meetings from healthcare organizations to consistently train CoC agencies on the availability of health insurance in our community for program participants. 4. With our recent Medicaid expansion in the state of Utah, CoC organizations have been diligent in quickly identifying participants who may qualify for Medicaid and other benefits. Member agencies have employed and trained staff specific to navigating the Medicaid application process. Wasatch Mental Health, a CoC partner agency, holds weekly walk-in sessions for individuals who are interested in applying for Medicaid or receiving information about the new expanded Medicaid. 5. United Way of Utah County, Wasatch Mental Health, and Community Action Services and Food Bank organize these trainings.

**4A-2. Lowering Barriers to Entry Data:**

**Applicants must report:**

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.	8
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	8
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

**4A-3. Street Outreach.**

**Applicants must:**

- 1. describe the CoC’s street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;**
- 2. state whether the CoC’s Street Outreach covers 100 percent of the CoC’s geographic area;**
- 3. describe how often the CoC conducts street outreach; and**

**4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. (limit 2,000 characters)**

1. Our street outreach consists of dedicated persons from Wasatch Mental Health in partnership with local law enforcement and CoC membership agencies. Although we do not have street outreach covering 100 percent of our geographic region, our street outreach teams work closely with local law enforcement and service agencies to act whenever there is a report of someone living in a place not meant for habitation. During our annual PIT, volunteers provide street outreach contact cards to local late night or 24/7 businesses with instructions to call if they encounter someone who is homeless during the year. With our network of service providers, law enforcement agencies, and concerned citizens reaching out to our street outreach team, we have been able to adequately reach individuals in all areas of our region, even if these areas are not regularly covered during street outreach.
2. Our street outreach team regularly covers about 75% of our geographic region.
3. Street outreach is conducted 5 days a week and is led by mental health professionals trained in trauma-informed care. Street outreach teams also include at least one formerly homeless individual.
4. Our street outreach teams frequent areas of high traffic for unsheltered individuals and also provide “in-reach” services by meeting with individuals at drop-in soup kitchens and homeless resource centers five days a week. They also participate with law enforcement to connect with people identified on weekends. This “in-reach” process helps connect outreach teams with individuals who are not as conspicuously homeless, allowing for better access to service for those who are less likely to request help or call attention to themselves through panhandling or camping. Additionally, we have found that veterans are less likely to request assistance from outreach workers, so we coordinate services with the local veteran council and a case manager through the VA who can directly address the specific needs of veterans.

**4A-4. RRH Beds as Reported in HIC.**

**Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.**

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	81	117	36

**4A-5. Rehabilitation/Construction Costs–New Projects.** No

**Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting \$200,000 or more in funding for housing rehabilitation or new construction.**

**4A-6. Projects Serving Homeless under Other Federal Statutes.** No

**Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.**

## 4B. Attachments

**Instructions:**

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site:  
<https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource>

Document Type	Required?	Document Description	Date Attached
_ FY 2019 CoC Competition Report (HDX Report)	Yes	hdx report	09/29/2019
1C-4.PHA Administration Plan–Moving On Multifamily Assisted Housing Owners’ Preference.	No	move on and housi...	09/29/2019
1C-4. PHA Administrative Plan Homeless Preference.	No	housing preference	09/29/2019
1C-7. Centralized or Coordinated Assessment System.	Yes	SPDAT	09/29/2019
1E-1.Public Posting–15-Day Notification Outside e-snaps–Projects Accepted.	Yes	projects full funded	09/29/2019
1E-1. Public Posting–15-Day Notification Outside e-snaps–Projects Rejected or Reduced.	Yes	projects reduced	09/29/2019
1E-1.Public Posting–30-Day Local Competition Deadline.	Yes	30 day public pos...	09/29/2019
1E-1. Public Posting–Local Competition Announcement.	Yes	rfp 2019	09/29/2019
1E-4.Public Posting–CoC-Approved Consolidated Application	Yes		
3A. Written Agreement with Local Education or Training Organization.	No	Education written...	09/28/2019
3A. Written Agreement with State or Local Workforce Development Board.	No	employment writte...	09/28/2019
3B-3. Summary of Racial Disparity Assessment.	Yes	Racial Disparity ...	09/29/2019
4A-7a. Project List-Homeless under Other Federal Statutes.	No		
Other	No		
Other	No		

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Other	No		
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## **Attachment Details**

**Document Description:** hdx report

## **Attachment Details**

**Document Description:** move on and housing choice

## **Attachment Details**

**Document Description:** housing preference

## **Attachment Details**

**Document Description:** SPDAT

## **Attachment Details**

**Document Description:** projects full funded

## **Attachment Details**

**Document Description:** projects reduced

## **Attachment Details**

**Document Description:** 30 day public postings

## **Attachment Details**

**Document Description:** rfp 2019

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:** Education written agreement

## **Attachment Details**

**Document Description:** employment written agreement

## **Attachment Details**

**Document Description:** Racial Disparity summary

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:**

## Submission Summary

**Ensure that the Project Priority List is complete prior to submitting.**

Page	Last Updated
<b>1A. Identification</b>	09/18/2019
<b>1B. Engagement</b>	09/18/2019
<b>1C. Coordination</b>	09/28/2019
<b>1D. Discharge Planning</b>	No Input Required
<b>1E. Local CoC Competition</b>	09/26/2019
<b>1F. DV Bonus</b>	Please Complete
<b>2A. HMIS Implementation</b>	09/28/2019
<b>2B. PIT Count</b>	09/28/2019
<b>3A. System Performance</b>	09/28/2019
<b>3B. Performance and Strategic Planning</b>	09/18/2019
<b>4A. Mainstream Benefits and Additional Policies</b>	09/28/2019
<b>4B. Attachments</b>	Please Complete

FY2019 CoC Application	Page 52	09/29/2019
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**Submission Summary**

No Input Required

**Notes:**

1F. DV Bonus list contains 1 incomplete item.

# 2019 HDX Competition Report

## PIT Count Data for UT-504 - Provo/Mountainland CoC

### Total Population PIT Count Data

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count	178	171	173	161
Emergency Shelter Total	76	67	64	47
Safe Haven Total	0	0	0	0
Transitional Housing Total	61	63	64	50
Total Sheltered Count	137	130	128	97
Total Unsheltered Count	41	41	45	64

### Chronically Homeless PIT Counts

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	9	8	23	25
Sheltered Count of Chronically Homeless Persons	5	4	7	9
Unsheltered Count of Chronically Homeless Persons	4	4	16	16

# 2019 HDX Competition Report

## PIT Count Data for UT-504 - Provo/Mountainland CoC

### Homeless Households with Children PIT Counts

	2016 PIT	2017 PIT	2018 PIT	2019 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	23	15	19	17
Sheltered Count of Homeless Households with Children	23	15	19	17
Unsheltered Count of Homeless Households with Children	0	0	0	0

### Homeless Veteran PIT Counts

	2011	2016	2017	2018	2019
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	12	3	3	5	9
Sheltered Count of Homeless Veterans	5	2	0	2	2
Unsheltered Count of Homeless Veterans	7	1	3	3	7

2019 HDX Competition Report  
HIC Data for UT-504 - Provo/Mountainland CoC

**HMIS Bed Coverage Rate**

Project Type	Total Beds in 2019 HIC	Total Beds in 2019 HIC Dedicated for DV	Total Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) Beds	80	34	40	86.96%
Safe Haven (SH) Beds	0	0	0	NA
Transitional Housing (TH) Beds	64	27	29	78.38%
Rapid Re-Housing (RRH) Beds	28	0	28	100.00%
Permanent Supportive Housing (PSH) Beds	148	8	140	100.00%
Other Permanent Housing (OPH) Beds	0	0	0	NA
Total Beds	320	69	237	94.42%



2019 HDX Competition Report  
**HIC Data for UT-504 - Provo/Mountainland CoC**

**PSH Beds Dedicated to Persons Experiencing Chronic Homelessness**

Chronically Homeless Bed Counts	2016 HIC	2017 HIC	2018 HIC	2019 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	91	54	85	114

**Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children**

Households with Children	2016 HIC	2017 HIC	2018 HIC	2019 HIC
RRH units available to serve families on the HIC	25	22	34	3

**Rapid Rehousing Beds Dedicated to All Persons**

All Household Types	2016 HIC	2017 HIC	2018 HIC	2019 HIC
RRH beds available to serve all populations on the HIC	103	81	117	28

# 2019 HDX Competition Report

## FY2018 - Performance Measurement Module (Sys PM)

### Summary Report for UT-504 - Provo/Mountainland CoC

#### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	1210	960	11	13	2	4	3	-1
1.2 Persons in ES, SH, and TH	1235	985	24	34	10	4	4	0

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

## 2019 HDX Competition Report

### FY2018 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2017	FY 2018	Submitted FY 2017	FY 2018	Difference	Submitted FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	1240	1068	104	181	77	8	14	6
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	1265	1093	120	212	92	9	15	6

## 2019 HDX Competition Report

### FY2018 - Performance Measurement Module (Sys PM)

#### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	0	0		0		0		0	
Exit was from ES	450	109	24%	39	9%	15	3%	163	36%
Exit was from TH	46	7	15%	3	7%	2	4%	12	26%
Exit was from SH	0	0		0		0		0	
Exit was from PH	279	8	3%	16	6%	6	2%	30	11%
TOTAL Returns to Homelessness	775	124	16%	58	7%	23	3%	205	26%

#### Measure 3: Number of Homeless Persons

##### Metric 3.1 – Change in PIT Counts

## 2019 HDX Competition Report

### FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	171	173	2
Emergency Shelter Total	67	64	-3
Safe Haven Total	0	0	0
Transitional Housing Total	63	64	1
Total Sheltered Count	130	128	-2
Unsheltered Count	41	45	4

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	1272	1009	-263
Emergency Shelter Total	1247	985	-262
Safe Haven Total	0	0	0
Transitional Housing Total	86	79	-7

# 2019 HDX Competition Report

## FY2018 - Performance Measurement Module (Sys PM)

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	51	55	4
Number of adults with increased earned income	4	10	6
Percentage of adults who increased earned income	8%	18%	10%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	51	55	4
Number of adults with increased non-employment cash income	23	26	3
Percentage of adults who increased non-employment cash income	45%	47%	2%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	51	55	4
Number of adults with increased total income	25	32	7
Percentage of adults who increased total income	49%	58%	9%

## 2019 HDX Competition Report

### FY2018 - Performance Measurement Module (Sys PM)

#### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	93	61	-32
Number of adults who exited with increased earned income	19	11	-8
Percentage of adults who increased earned income	20%	18%	-2%

#### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	93	61	-32
Number of adults who exited with increased non-employment cash income	30	20	-10
Percentage of adults who increased non-employment cash income	32%	33%	1%

#### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	93	61	-32
Number of adults who exited with increased total income	44	28	-16
Percentage of adults who increased total income	47%	46%	-1%

## 2019 HDX Competition Report

### FY2018 - Performance Measurement Module (Sys PM)

#### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	1229	974	-255
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	311	220	-91
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	918	754	-164

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	1471	1246	-225
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	361	290	-71
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	1110	956	-154



## 2019 HDX Competition Report

### FY2018 - Performance Measurement Module (Sys PM)

#### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

#### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	84	18	-66
Of persons above, those who exited to temporary & some institutional destinations	0	3	3
Of the persons above, those who exited to permanent housing destinations	0	4	4
% Successful exits	0%	39%	39%

Metric 7b.1 – Change in exits to permanent housing destinations

## 2019 HDX Competition Report

### FY2018 - Performance Measurement Module (Sys PM)

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	1248	1062	-186
Of the persons above, those who exited to permanent housing destinations	483	436	-47
% Successful exits	39%	41%	2%

#### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	248	209	-39
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	214	189	-25
% Successful exits/retention	86%	90%	4%

# 2019 HDX Competition Report

## **FY2018 - SysPM Data Quality**

### **UT-504 - Provo/Mountainland CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## 2019 HDX Competition Report FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018
1. Number of non-DV Beds on HIC	47	55	61	61	60	49	37	38	194	162	196	194	19	103	81	117				
2. Number of HMIS Beds	47	55	61	61	60	49	37	38	190	162	196	194	19	103	81	117				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	97.94	100.00	100.00	100.00	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	1457	1401	1163	985	130	117	82	79	247	226	249	223	188	207	253	287	32	52	97	73
5. Total Leavers (HMIS)	1416	1371	1140	957	83	92	58	45	74	83	102	76	128	160	183	229	8	44	82	10
6. Destination of Don't Know, Refused, or Missing (HMIS)	120	105	41	68	21	6	3	3	0	16	4	2	77	0	1	6	7	42	82	6
7. Destination Error Rate (%)	8.47	7.66	3.60	7.11	25.30	6.52	5.17	6.67	0.00	19.28	3.92	2.63	60.16	0.00	0.55	2.62	87.50	95.45	100.00	60.00

## 2019 HDX Competition Report

### Submission and Count Dates for UT-504 - Provo/Mountainland CoC

#### Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2019 PIT Count	1/23/2019	

#### Report Submission Date in HDX

	Submitted On	Met Deadline
2019 PIT Count Submittal Date	4/30/2019	Yes
2019 HIC Count Submittal Date	4/30/2019	Yes
2018 System PM Submittal Date	5/31/2019	Yes

**Mountainland Continuum of Care**  
**HUD Notice of Funding Availability (NOFA)**  
**Open RFP Announcement**

**Memorandum**

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**To:** Interested Parties with Projects Serving Homeless Populations in Utah, Wasatch, and Summit Counties

**From:** Mountainland Continuum of Care Staff

**Date:** July 3<sup>rd</sup>, 2019

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Dear Community Partners,

The Mountainland Continuum of Care (CoC) invites local community members, organizations, and agencies in Utah, Wasatch, and Summit counties that work toward ending homelessness to apply for funding through our program. The CoC offers open membership and provides coordinated planning and funding opportunities to service programs. The purpose of the CoC program is described as follows:

“The Continuum of Care (CoC) Program is designed to promote communitywide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize self-sufficiency among individuals and families experiencing homelessness.” (Source: <https://www.hudexchange.info/programs/coc/>)

The CoC coordinates access to services, facilitates dialogue and sharing of best practices, and promotes an integrated, systems-based approach to solving homelessness. We need the talent, empathy, and expertise of diverse stakeholders in order to create housing opportunities for the vulnerable in our community. Our combined efforts have contributed to the placement of hundreds of homeless households into permanent housing every year.

The CoC periodically offers funding opportunities for projects and services that are oriented toward permanent housing. The primary annual funding opportunity for these projects is provided by the federal government’s Department of Housing and Urban Development (HUD). To find out more information about FY2019’s funding opportunity, please join our orientation meeting on Thursday, July 18th at 2:00-4:00 PM at United Way of Utah County, 148 North 100 West, Provo, UT 84601. Please RSVP by email to Heather Hogue at [heatherh@unitedwayuc.org](mailto:heatherh@unitedwayuc.org).

To learn more about general CoC events and/or learn more about the Mountainland Continuum of Care, please visit our website at [mountainlandcoc.org](http://mountainlandcoc.org).

# *Mountainland Continuum of Care*

## **FY 2019 CoC HUD Funding Opportunity**

### **The Utah FY 2019 Mountainland Continuum of Care funding competition opened July 3, 2019.**

The CoC invites proposals from entities engaged with homeless services, for those either currently engaged with the Continuum of Care or willing to become engaged, for new projects. Applications only consistent with project type eligibility defined by HUD and with the funding priorities established by the CoC are available. For profit organizations are not eligible to apply.

### **The deadline for all renewal and new project applications is Friday, August 16, 2019 at 11:59PM.**

Any new staff submitting applications for the first time may contact CoC staff to receive training about the technical process and application materials. If you intend to apply for a renewal project you must send a **Letter of Intent** to Heather Hogue via email at [heatherh@unitedwayuc.org](mailto:heatherh@unitedwayuc.org) by **July 28th, 2019 at 5:00PM**. If you are interested in creating a new project under CoC funding, please plan to attend an informational/grantee **orientation session for NEW applications**, held **Thursday, July 18, 2019 at 2:00 PM** at United Way of Utah County.

New projects may be considered and funded through reallocation of funds from low performing projects or through the permanent housing bonus made available in this competition.

### **Timeline for project applications:**

1. Posting of the announcement of funding on CoC website ([mountainlandcoc.org](http://mountainlandcoc.org)) by July 5th, and via email to CoC membership. Posting of the notice in local community forums (newspapers, websites, boards, etc.) will occur by July 8th, 2019.
2. A draft of the 2018 Rank and Review Criteria will be posting on the CoC website by July 10th, 2019 for public review and comment.
3. An orientation session for new applicants and “new project” applicants will be held on July 18th, 2019 from 2:00-4:00 pm at United Way of Utah County. Agencies may join by phone. Please call 801-691-7723, passcode 1234#.
4. Organizations applying for renewal projects must submit a letter of intent by 5:00 PM on July 28, 2019. Please submit letters via email to Heather Hogue at [heatherh@unitedwayuc.org](mailto:heatherh@unitedwayuc.org).
5. Adoption of the final rank and review criteria will occur in the general CoC meeting on August 12, 2019. Rank and Review Committee members will be voted into placement that day. Nominations for new members may be submitted to Heather Hogue by August 5, 2019. Rank and review committee members shall have no conflict of interest while sitting on the committee. The posting of the final rank and review criteria will also be made available on the CoC website by August 14, 2019.
6. Renewal and new project supplemental applications and e-snaps application are due by 11:59 PM on Friday, August 16, 2019.
7. The Rank and Review Committee will review applications between August 19-23, 2019.
8. Determination of project application ranking in Tier 1 and Tier 2 in CoC Rank and Review meeting on Monday August 26th, 2019.

9. Notification of agencies regarding project funding ranking by August 28, 2019 by email and through public posting on the CoC website. Formal announcement will also take place in CoC meeting on September 9, 2019.

10. CoC staff will review e-snaps applications to ensure compliance with HUD threshold and application requirements between August 28th through September 13th. Staff will work with agencies to make any needed improvements or modifications.

11. The final due date for the Consolidated Application is September 30th, 2019. Our CoC will be turning in the application on Monday, September 23rd, 2019.

### **Timeline for Continuum of Care Collaborative Application:**

1. Registration within the required timeframe completed.
2. Reviewed, completed and submitted the GIW in the required timeframe.
3. Final review of HUD approved GIW by CoC staff by June 30
4. Review of debrief and scoring of previous collaborative application by CoC staff beginning July 17.
5. Review of NOFA and collaborative application requirements and process by CoC staff beginning July 17th.
6. CoC staff will engage organizations to discuss progress made, future plans, goals regarding various components of the Collaborative application between July 17 and September 6, 2019.
7. Acquire all required attachments for the Collaborative Application and Project Listing by September 6, 2019:
  - Certification of Consistency with the Consolidated Plan – HUD-2991 for Provo, Orem, Lehi and MAG
  - CoC Review, Score and Ranking Procedures
  - CoC's Process for Reallocating
  - Public Posting of FY 2019 Project Selections, Ranking and CoC Application.
  - Governance Charter (HMIS Governance)
  - PHA Administrative Plan(s)
  - HDX Report
  - Project reallocation forms (if any)
  - HUD-approved final FY 2019 GIW
8. Initial draft of Collaborative Application narrative posted on website by September 13, 2019 and emailed to CoC membership for review and feedback between September 16 and September 18.
9. Collaborative application with project list submitted to HUD by midnight September 23, 2019.

### **Eligible new housing projects identified by the HUD NOFA include:**

1. For renewal projects only: Project applicants can transition an existing renewable component (e.g., TH) to another component (e.g., PH-RRH). To take advantage of the transition grant, the project applicant must

use the reallocation process to relocate the existing eligible renewal component to one of the eligible new project components: PH-PSH, PHRRH, Joint TH and PH-RRH, dedicated HMIS, or SSO-CE. The term of

the new grant must be for 1 year. A project applicant can transition more than one existing component to create a new component provided the new project meets the following:

- is from the same recipient for the eligible renewal grant(s) being eliminated; and
- the project applicant must provide the grant number(s) of the project(s) being eliminated to create the new project; and must attach a copy of the most recently awarded project application

2. For domestic violence projects only: Up to \$50 million is available for the DV Bonus which will provide housing and services to survivors of domestic violence, dating violence, and stalking. A CoC may



apply for up to 10 percent of its Preliminary Pro Rata Need (PPRN), or a minimum of \$50,000, whichever is greater, or a maximum of \$5 million. A CoC may apply for one of each of the following types of projects

which are limited to a 1-year funding request and must follow the Housing First approach:

- Rapid Re-housing (PH-RRH) projects.
- Joint TH and PH-RRH component projects as defined in Section II.C.3.m of this NOFA.
- SSO Projects for Coordinated Entry (SSO-CE) to implement policies procedures, and practices that equip the CoC's coordinated entry to better meet the needs of survivors of domestic violence, dating violence, sexual assault, or stalking (e.g., to implement policies and procedures that are traumainformed, client-centered or to better coordinate referrals between the CoC's coordinated entry and the victim service providers coordinated entry system where they are different).

### **Other projects eligible through reallocation of funding:**

- PH-PSH;
- PH-RRH;
- Joint TH and PH-RRH
- HMIS (dedicated); and
- SSO-CE.

Consolidation of renewal projects is also eligible through reallocation. If you plan to consolidate, please reach out to Heather Hogue at [heatherh@unitedwayuc.org](mailto:heatherh@unitedwayuc.org).

### **HUD and MTL CoC Priorities:**

1. Create a systemic response to homelessness
2. Strategically allocate resources
3. End chronic homelessness
4. End family homelessness
5. End youth homelessness
6. End veteran homelessness
7. Use a Housing First Approach

### **Counties served by the Mountainland CoC:**

Utah Wasatch Summit

### **CoC Contact Information:**

Please contact Heather Hogue at [heatherh@unitedwayuc.org](mailto:heatherh@unitedwayuc.org) if you are interested in submitting a new project or if you would like additional information.

### **For More Information:**

For information about the Continuum of Care Program and funding, click [here](#). For access to the NOFA and related materials, click [here](#). For email notifications from HUD about the CoC program, click [here](#). All application information will be posted to the Mountainland Continuum of Care website.



## UTAH STATE BOARD OF EDUCATION

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September 23, 2019

Re: Utah Homelessness Network

To Whom it May Concern,

In partnership with the Salt Lake Valley Coalition to End Homelessness, Balance of State Continuum of Care, and Mountainland Continuum of Care, we express our support in promoting a community-wide commitment to the goal of ending homelessness. This formal partnership includes helping to address the specific needs of unsheltered homeless youth, victims of human trafficking and other forms of exploitation, LGBTQ+ homeless youth, individuals exiting from foster care into homelessness, and youth experiencing family reunification and community engagement.

Included in our partnership is a commitment to positive youth development, trauma-informed care, and the use of risk and protective factors in assessing youth housing and service needs. We also express a commitment with the three Continua of Care entities in the state of Utah to support increased availability of housing and services for all youth experiencing homelessness, including support for new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive.

Sincerely,

Jeffrey Ojeda

McKinney-Vento Program Education Specialist



State of Utah

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Lieutenant Governor

## Department of Workforce Services

JON S. PIERPONT  
Executive Director

CASEY R. CAMERON  
Deputy Director

GREG PARAS  
Deputy Director

September 23, 2019

Re: Utah Homelessness Network

To Whom It May Concern,

In partnership with the Salt Lake Valley Coalition to End Homelessness, Balance of State Continuum of Care, and Mountainland Continuum of Care, we express our support in promoting a community-wide commitment to the goal of ending homelessness. This formal partnership may include, but is not limited to the following actions:

- Support in promoting partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies
- Assisting in working with public and private organizations to provide meaningful education and training, on-the-job training, internships, and employment opportunities for residents of permanent supportive housing
- A commitment to help increase in-demand job training and apprenticeship opportunities
- Expressed support in addressing barriers to employment like occupational licensing, strengthening the focus on income and employment within homelessness assistance programs, and identifying additional ways in which federal programs can support individuals who are experiencing homelessness or housing instability
- Strengthening partnerships with local education or training organizations to promote education and training opportunities
- Taking steps to increase employment opportunities and income, including but not limited to encouraging training providers to increase employment or create incentives for employment

Sincerely,

Megen Ralphs,  
State Workforce Development Board Chair



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